

EFFECTIVE: MAY 2006 CURRICULUM GUIDELINES

A.	Division:	Educational Services		fective Date:	May 2006					
B.	Department / Program Area	Student Development Light Warehouse Training	Ne	ew Course	Revision	X				
	1108111111111	Zight Warehouse Training	If	Revision, Section(s)	B, D, K					
				evised	Cantanda y 2004					
				ate of Previous Revision ate of Current Revision	±					
C:	LWTP 0103	D: Specific Du		the Warehouse	E: 3					
	Subject & Cou	rse No. Descri	ptive Ti	ive Title Semester Credits						
F:	Calendar Description:									
	To provide students with a detailed understanding of the various duties of a warehouse person and the specific job requirements of each position. The course is designed to help students make an informed decision as to the particular job they would be most suited to in a warehouse environment. Students will have the opportunity to earn an Occupational Health and Safety Certificate.									
G:		ontact Hours to Type of	H:	Course Prerequisite	es:					
	Instruction / Le	earning Settings:		I W/TD 0101 and I W/	TD 0102 on instructor					
	Primary Methods of Instructional Delivery and/or			LWTP 0101 and LWTP 0102 or instructor permission						
	Learning Setting									
	Classroom 90%		I: Course Corequisites:							
	Site visits 10%	6	LWTP 0104							
			LW 11 0104							
		tact Hours: (per week / semester	J: Course for which this Course is a Prerequisite:							
	for each descriptor)			LWTP 0105						
	70-90 depending	g on disabling condition								
				Maximum Class Siz	ze:					
	Number of Weeks per Semester: 15		K :							
				19						
L:	PLEASE INDI	CATE:								
	Non-Credit X College Credit Non-Transfer									
	College Credit Transfer: Requested Granted									
	SEE BC TRAN	SFER GUIDE FOR TRANSFER D	ETAIL	S (www.bctransferguid	le.ca)					

M: Course Objectives / Learning Out	Course Objective	s / Learning	Outcomes
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Students will become familiar with the different job descriptions in a warehouse setting and know in detail the duties and responsibilities of the warehouse person from delivery of goods to the site to the shipping of merchandise to customers. Students will be aware of their particular strengths and interests and will be able to understand in what position they would best fit in the warehouse environment. Students will display a knowledge of workplace safety requirements and earn the Occupational Health and Safety Certificate.

N:	Course	Content:
1 N .	COMSE	Connent.

- 1. The roles and responsibilities of the shipper.
- 2. The roles and responsibilities of the receiver.
- 3. The roles and responsibilities of the order picker.
- 4. The function and methods of inventory control.
- 5. The importance of good customer service.
- 6. Methods of pricing and payment.
- 7. Understanding and using warehouse forms.
- 8. Interest survey and specific job selection.
- 9. Safety in the workplace.

O: Methods of Instruction:

Instructor presentation

Videos

Overheads

Class discussion

Guest speakers

Site visits

Role play

P: Textbooks and Materials to be Purchased by Students:

Nil. Topic relevant material will be provided in handout form throughout the course.

O: Means of Assessment:

A mastery model of ongoing evaluation will be used. A student will have completed the course when he/she has demonstrated through satisfactory completion of exercises and assignments that the course objectives have been achieved. Where formal tests are used mastery will be defined as a score of 70% or more.

The instructor in consultation with each student will monitor progress on a regular basis. The student will be expected to maintain regular attendance and progress, actively participate in all activities, and complete all assignments as directed.

The Occupational Health and Safety Certificate will be awarded on successful completion of a written examination.

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N/A

Course Designer(s)	Education Council / Curriculum Committee Representative
Dean / Director	Registrar