

**Get prepared before the semester starts**



## **New Student Update Fall 2025 #4 – August 7**

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**Hello,**

Now that you are registered for your classes, it's time to make sure you are well prepared for your first semester. September will be here before you know it!

In this **New Student Update**, you can find information about:

- [New Student Orientation Sessions \(Reminder\)](#)
- [Getting your Student ID Card](#)
- [Loading your U-Pass](#)
- [Parking on campus](#)
- [Health and dental coverage](#)
- [Douglas Students' App](#)



### **New Student Orientation Sessions (Reminder)**

Attend a New Student Orientation Session to explore available services, connect with faculty and peers, and navigate our campuses. Choose the one offered by your faculty.\* If its schedule does not work for you or if there is not one being offered by your faculty, attend a General Orientation Session. Don't miss this exciting opportunity!

- **Faculty of Commerce and Business Administration (CBA):**  
New Westminster | August 21 | [Register now](#)\*\*
- **Faculty of Humanities and Social Sciences (HSS) and  
Faculty of Language, Literature and Performing Arts (LLPA):**  
New Westminster | August 22 | [Register now](#)\*\*
- **Faculty of Science and Technology (S&T):**  
Coquitlam | August 20 | [Register now](#)\*\*  
or New Westminster | August 22 | [Register now](#)\*\*
- **General Orientation Sessions - parents and supporters are welcome:**  
Coquitlam | August 19 | [Register now](#)\*\*  
or New Westminster | August 21 | [Register now](#)\*\*

\* If you are unsure which faculty you are in, check out the [Programs webpage](#).

\*\* Registration using desktop devices is highly recommended for better user experience.

The online orientation course on Blackboard should not be considered a substitute for these in-person Orientation Sessions. Check out the [Orientation webpage](#) for more details about New Student Orientation.



### **Getting your Student ID Card**

Your Student ID Card is your official Douglas College picture identification. It is essential if you are utilizing services at the Library, accessing campus facilities outside of regular hours, using your U-Pass and more.

You can [request your Student ID Card](#) in person at Enrolment Services at either the New Westminster or Coquitlam Campuses or online by logging in to your [myAccount](#), selecting “**Student Records**”, and then “**Student ID Cards**” on the left of the page. When submitting the request, you will need to provide a copy of your government-issued photo ID (driver's license, BCID or passport) as well as a photo of yourself that will be printed on your Student ID Card. Pre-ordered cards can be picked up after 3 business days at the campus of your choice or mailed to your address. If you are picking up your card in person, remember to bring a physical copy of your government-issued photo ID, as a digital copy will not be accepted. To beat the lines at the start of the semester, you are encouraged to request your card early.



### **Loading your U-Pass**

Students registered in 3 or more credits of on-campus courses will be charged the U-Pass fee in their tuition for that semester. If you are included in this group, you will want to load your U-Pass onto your Compass Card. Check out the [U-Pass BC on Compass Card webpage](#) for instructions. Make sure you load your U-Pass each month. You can do this as early as the middle of the month prior. To help you remember, set up text or email notifications in your [U-Pass BC portal](#). For questions, please contact [upassbc@douglascollege.ca](mailto:upassbc@douglascollege.ca).

### **Parking on campus**

If you are thinking about driving to Douglas, it is important for you to learn how our parking services function so you can study without having to worry about your vehicle. Check out the [Parking webpage](#) to learn where you can park at our campuses and how to buy an ePermit for the Fall Semester. [Electric vehicle charging stations](#) and [covered bike parking facilities](#) are also available on the two campuses.



## Health and dental coverage

The [Douglas Students' Union \(DSU\)](#) administers a health and dental plan to make coverage more accessible and affordable for students. The extended health and dental plan supports you to maintain a high quality of health and ensures that you are covered if medical emergencies come up.

Students enrolled in 6 or more credits will have the health and dental plan automatically applied to their tuition fees. Students enrolled in less than 6 credits have an opportunity from Sept. 16 to Sept. 29, 4pm to manually [opt in online and pay the opt in fee](#) prior to the deadline. There is also an opportunity to add dependents during this two-week period in September.

Students who have alternative equivalent extended health and dental plan coverage are eligible to opt out online through [myAccount](#) by Sept. 30. Please note that the BC Medical Services Plan (MSP), Travel Insurance and GuardMe are not extended health and dental plans and therefore do not qualify as equivalent coverage.

For questions or more information about the DSU health and dental plan, please email [services@thedsu.ca](mailto:services@thedsu.ca) or check out the [DSU Health & Dental Plan website](#).

## **Douglas Students' App**

Download the [Douglas Students' App](#) to connect with your peers and stay up to date on upcoming campus events. Use the app to chat with other students about courses, buy and sell textbooks, find housing accommodation and more. It is free to download and available for both Android and Apple.

## **Stay informed!**

If you want to revisit previous New Student Updates, please visit the [Orientation webpage](#) and refer to the column on the right.

Follow us on Instagram [@studentlifedc](#) to keep up to date with everything happening at Douglas College!

## **Questions?**

Answers to some frequently asked questions are available at the bottom of the [Orientation webpage](#) under the “**Questions**” section.

If you have further questions, please email [studentlife@douglascollege.ca](mailto:studentlife@douglascollege.ca). If you are an international student, please submit your questions through the [Douglas College International contact form](#).