



DOUGLAS COLLEGE New Westminster
PO Box 2503 Coquitlam
New Westminster, BC douglascollege.ca
Canada V3L 5B2 604.527.5400

TEMPORARY REFUND POLICY FOR NEW WINTER 2021 INTERNATIONAL STUDENTS

Douglas College International is committed to serving its students at home and abroad. Due to the current closures of Visa Application Centres around the world, and the ongoing study permit processing delays, Douglas College International has implemented a temporary refund policy for new international students registered for the January (Winter) 2021 semester.

The [standard refund policy](#) applies, except for point "c", which has been updated here:

c. Students who withdraw due to Study Permit refusal, will receive a full refund (less a \$250.00 CAD administration fee), as long as the Study Permit Refusal letter from Immigration, Refugees, Citizenship Canada (IRCC) is dated March 15th, 2021 or earlier. No refund will be granted for withdrawals initiated after this date.

Notes:

- Proof of study permit refusal, along with student's full name and Douglas student ID number **must** be submitted with the request (please [contact us](#)).
- Any expenses which may incur as a result of beginning your classes before being approved for a study permit, such as the purchase of textbooks, and any other expenses not included in tuition and college fees, will not be reimbursed.

What does this mean for new Winter 2021 students?

Instead of deferring to a subsequent semester, thus delaying your start date, you can begin your studies online from your home country as long as you've applied for your study permit or have received an Approval in Principle (AIP).

All new Winter 2021 students will have been sent a link (to their email account) with details on how to consent to this new policy.

If you are a new Winter 2021 student, and have not yet received that email, please [contact us](#) with your full name and student ID number.

FAQs:

1. My study permit is not approved by December 16, 2020. Can I defer my studies if I don't want to start without a study permit?

You can defer to the subsequent semester if you inform us in writing no later than 5 business days before the start of the Winter semester. Please [contact us](#) at with your full name and student ID number no later than December 16, 2020.

2. My study permit is not approved by December 16, 2020. Can I start the Winter semester online?



DOUGLAS COLLEGE New Westminster
PO Box 2503 Coquitlam
New Westminster, BC douglascollege.ca
Canada V3L 5B2 604.527.5400

Yes, you may start the semester online from your home country as long as you understand and have consented to the policy outlined above (check your email for the survey link).

3. I started the Winter semester online without a study permit. My study permit application is still in progress by March 15, 2021.

You will be able to complete the Winter semester and keep the credits earned, but no refund will be issued. Please also be advised that IRCC policies often change, and eligibility to your Post Graduate Work Permit (PGWP) could be impacted if there is a gap in your studies. More information regarding the PGWP is located [here](#).

4. My study permit has been refused on/before March 15, 2021. Can I continue studying?

You have an option to complete the Winter semester, apply for a full refund, or defer to the next semester (if you plan on re-applying for your study permit).

***Note:** If you choose the option to defer to the next semester, there is no guarantee that you will receive the same course schedule and/or the same textbooks will be used. Textbook requirements are decided by individual instructors and may change from class to class, semester to semester.

5. My study permit has been refused on/before March 15, 2021. How do I request a refund?

Please send a copy of your study permit refusal letter, along with your full name and student ID number via [Contact Us](#) form.

6. Can I continue to study online after I submit my request for refund?

No, you will not be able to continue your online study from the date your refund request has been received. You will be removed from your courses.

7. My study permit is refused after March 15. Can I continue to study online?

You can remain enrolled in your classes and complete the semester. You may re-apply for your study permit right away but be advised that eligibility to your Post Graduate Work Permit (PGWP) could be impacted if there is a gap in your studies.

8. Do I need to inform the College about my study permit approval before or during the Winter 2021 semester?

Please [contact](#) our office via email by sending your full name and student ID number.

9. Will eligibility for my Post Graduate Work Permit (PGWP) be affected?

You may be eligible for PGWP if your studies are online and you study from outside of Canada, under certain conditions, and specifically for new students beginning in January 2021. More information is located [here](#) and [here](#).