

May 18, 2006

Honourable Murray Coell
Minister of Advanced Education
c/o Accountability Branch
Ministry of Advanced Education
PO Box 9884 STN PROV GOV'T
Victoria, BC V8W 9T6

Dear Minister Coell:

2006/07 - 2008/09 Institutional Service Plan

Attached is this year's Douglas College *Service Plan*, prepared in accordance with the Budget Transparency and Accountability Act, and approved by the Douglas College Board at its May 2006 meeting.

Little, if any, information in the *Douglas College Service Plan* is new. The performance measures, for example, are drawn from existing Douglas College and Ministry documents. The strategic objectives all appear in other documentation. Rather, it is the format, terminology, and the synthesizing of information from a variety of sources that represent the distinctive characteristics of the *Service Plan*.

The *Service Plan* provides a good vehicle for communicating Douglas College's current status and future directions succinctly to the public. It summarizes features of strategic and operational plans of particular relevance to external audiences, and presents accountability information of interest to the Ministry of Advanced Education in a common format used throughout the BC college and institute sector.

Planning is a developmental, iterative process. We hope this *Service Plan* will stimulate some fruitful discussion with staff at your Ministry and among institutions.

Minister Murray Coell
Page 2
May 18, 2006

While preparing this *Service Plan*, Douglas College also assessed the progress it has made this past year. A few of the areas where we have made significant progress include:

- Beginning construction of the Health Sciences building at the David Lam Campus in Coquitlam
- Receiving final approval for our third degree, a Bachelor of Therapeutic Recreation
- The development of proposals for over 30 new citation, certificate, diplomas, associate degree and degree programs to meet the remainder of the 1,500 FTEs coming to Douglas College during the next few years
- Significant growth of the work of The Training Group, the contract training arm of Douglas College, reaching into new learning markets and to new learners
- Transition planning with school district partners.

The BC post secondary education system continues to change and develop rapidly. We look forward to the contributions Douglas College will make in the coming years to the social and economic development of the province.

Sincerely,

Diana Miles
Board Chair

Susan R. Witter
President

c: Ms. Ruth Wittenberg, Assistant Deputy Minister,
Post Secondary Education Division
Ms. Janice Nakamura, Director, Accountability Branch