# GOVERNANCE FRAMEWORK

Updated June 2019



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Section A1

#### **SECTION A1**

Core Purpose, Vision and Values

#### **Core Purpose**

We inspire our students to do what they love and be good at it, providing educational experiences that challenge, enlighten, and open doors to lives of passion and purpose.

#### **Vision**

Douglas College is recognized as providing the most inspiring and relevant undergraduate educational experience in B.C., filling a niche between universities and colleges by combining the academic foundations of a university with the employer-ready skills of a college.

#### **Values**

These guiding principles shape the Douglas College learning community and govern our decision-making.

#### We believe:

- a. that students are our primary focus.
- in fostering a dynamic, accessible and supportive teaching and learning environment that prizes
  excellence and innovation. We value creative and critical thinking and the will to challenge and be
  challenged.
- c. in honouring the contribution and worth of all individuals. We welcome diversity with its rich complexity and believe that all voices need to be heard.
- d. that it is our duty to be thoughtful and caring stewards of the personal, physical and fiscal resources entrusted to us. We practice social, environmental and community responsibility.
- e. that intellectual growth and exploration inspire well-rounded, responsible and contributing citizens. We invite everyone into the excitement and curiosity of learning.
- f. in the power of dreams and in the power of education to make them come true.



Section B1

#### **SECTION B1**

**Governance Structure** 

#### **Board Powers and Duties**

The authority of the Douglas College Board ("the Board") is detailed in Part 4 of the British Columbia College and Institute Act, which outlines governance responsibilities that are shared by the College Board and the College's Education Council.

The Board acts on behalf of the public and oversees the affairs of the institution (including property, revenue and expenditures), performing functions consistent with the College and Institute Act that the Board considers advisable for the proper administration and advancement of Douglas College ("the College").

The Board focuses on policy and strategic leadership rather than administrative detail. The Board delegates to its single employee, the College President, the responsibility for the day-to-day leadership and management of the College, and the Board shall maintain a clear distinction between Board and Presidential roles. The Board shall work collaboratively in a manner that respects, encourages and supports diverse views. To the extent possible, all activities of the Board shall be transparent and open to public scrutiny.

#### **Board Structure**

The composition of the Douglas College Board is legislated under Part 3, Article 9 of the College and Institute Act, and includes:

- a. eight or more persons appointed by the Lieutenant Governor in Council
- b. one person on the faculty of the institution and elected by the faculty members
- c. two students elected by the students
- d. one person who is part of the support staff and elected by the support staff
- e. the President
- f. the Chair of the Education Council

Elected and appointed Board members share the same duties and responsibilities. With the exception of the President and the Chair of the Education Council, who serve as ex officio members, each College Board member has one vote on the Board.



Section B1

#### **Terms of Office**

A Board member elected by fellow students shall serve a one-year term and may be elected to two additional consecutive terms. A Board member elected by faculty or support staff shall serve a three-year term and may be elected to one additional consecutive term in accordance with the College's Election Rules and Procedures. A Board member appointed by provincial Order in Council may be appointed to a series of terms that shall not typically exceed six years. Except for the Chair of Education Council (EdCo), faculty, students and staff may not hold elected positions on the Board and EdCo concurrently.

If a Board member chooses not to seek reappointment or re-election, or chooses to resign before the expiry of his or her term, the member shall provide the Board Chair and College Secretary with reasonable notice in writing, setting out the effective date of the resignation or expiry of term. The College Secretary shall provide ministerial and Crown Agencies and Board Resourcing Office (CABRO) contacts with copies of such notice. In the case of such notice from an elected Board member, the College Secretary shall also provide the College Registrar's office with a copy of such notice.

#### Compensation

Remuneration shall be in accordance with Part 3, Article 10 of the College and Institute Act. Current Director compensation rates and expense reimbursement guidelines are set out in detail in the section of the Board Governance Framework entitled Director Compensation and Expenses, Section D10.

#### **Fiduciary Duty and Duty of Care**

Board members have a fiduciary duty to the College to carry out the duties of their office honestly and in good faith, in the best interests of the College, and with the care, diligence and skill of a reasonably prudent person. Board members shall avoid conflicts of interest, maintain appropriate confidentiality with respect to organizational matters, and shall disclose to the College any information the Board member might obtain that could be considered material to the College's operations. All Board members are required to take an Oath of Office.

The Board is responsible for directing the President to ensure that the College's legal requirements are met, and that all necessary College records are properly prepared, approved and maintained.



Section B2

#### **SECTION B2**

#### **Board Calendar**

The Douglas College Board meets 6 times each year for regular meetings, plus a fall full day workshop "retreat". Regular Board meetings take place in January, March, May, June, September and November, with the retreat in October.

College Board meetings are usually scheduled the 3<sup>rd</sup> Thursday of the month, although this can vary depending on other major College events.

The schedule for Board meetings is posted on the College website, <a href="here">here</a>.



Section B3

#### **SECTION B3**

#### Terms of Reference for the Board of Directors

#### Role

The Board is responsible for managing the affairs of Douglas College. The Board discharges its responsibilities by delegating certain duties to Committees of the Board and to management.

#### **Duties and Responsibilities**

#### Managing the Affairs of the Board

The Board operates by delegating certain of its authorities to management and by reserving certain powers to itself. The Board retains the responsibility for managing its own affairs, including annually reviewing the skills and experience necessary for an effective Board; electing its chair and vice chairs; ensuring that new directors receive a comprehensive orientation and ongoing director development; implementing appropriate processes for assessing the effectiveness of the Board, Board Chair, Committees, and contribution of directors; and assuming responsibility for the College's governance practices.

#### Management and Human Resources

The Board has the responsibility to:

- a. Appoint and replace the President, and monitor the President's performance;
- b. Approve terms of reference for the President;
- c. Approve the President's goals and objectives for each upcoming year and, at least annually, review the President's performance against these goals and objectives (see Section D4);
- d. Approve the President's compensation;
- e. To the extent feasible, satisfy itself as to the leadership and integrity of the President and other senior staff and that the President and other senior staff create a culture of engagement throughout the College;
- f. Ensure plans are made for management succession and development, including appointing, developing and monitoring senior management;
- g. Ensure that Directors' and Officers' liability insurance is reviewed annually;
- h. Provide advice to the President in the execution of duties.
- i. Provides input into the College Secretary's goals and objectives for each year, and, at least annually, provides input on the College Secretary's performance against these goals and objectives.



Section B3

#### Strategy

Management formulates the strategic plan and other plans and the Board assesses and ultimately approves them. The Board has responsibility to:

- a. Adopt a strategic planning process (see Section D18);
- b. Participate with management on the development of, and approve, Douglas College's strategic plan;
- c. Review and approve Douglas College's Vision, Core Purpose and Values;
- d. Approve and monitor Douglas College's annual operating and capital budgets;
- e. Monitor on a regular basis, performance against strategic and financial plans with a focus on key risks and strategies.

#### Risk Management and Financial Oversight

The Board has the responsibility to:

- a. Understand the key financial and non-financial risks of the College;
- b. Take reasonable steps to ensure the implementation and integrity of the College's internal control and management information systems;
- c. Ensure management identifies the principal financial and non-financial risks to the College and implements appropriate systems and programs to manage these risks;
- d. Monitor operational and financial results;
- e. Approve annual financial statements and approve release thereof by management;
- f. Recommend the appointment of external auditors and approve auditors' fees.

#### **Policies and Guidelines**

The Board has the responsibility to:

- a. Approve and monitor compliance with all Board policies and significant operating policies which govern the college (as listed in Section E of the Board Governance Manual);
- b. Monitor compliance with the Code of Conduct and Ethics, and Conflict of Interest;
- c. Direct management to implement systems designed to ensure that the College operates at all times within applicable laws and regulations, and to the highest safety, ethical and moral standards.

#### Communication and Reporting to Stakeholders

The Board has the responsibility to:

- a. Ensure the College has in place a policy to enable management and the Board to communicate effectively with stakeholders and the larger community;
- b. Assist and support the College in communicating its mission to all stakeholders;
- c. Ensure the financial and operational performance of the College is adequately and promptly reported as required by law;
- d. Ensure financial results are reported fairly and in accordance with generally accepted accounting principles; and
- e. Ensure timely reporting of any other developments that have a significant and material effect on the performance of the College.



Section B3

#### General Legal Obligations

- a. The Board is responsible for directing management to ensure legal requirements have been met and documents and records have been properly prepared, approved and maintained;
- b. The Board is responsible for reviewing and recommending changes in the By-laws and related matters.



Section B4

#### **SECTION B4**

Terms of Reference for the Board Chair

#### Introduction

The College Board acts on behalf of the public and oversees the affairs of the College, performing functions consistent with the College and Institute Act, which the Board considers advisable for the proper administration and advancement of the College. The Board Chair is a member of the College Board who has been elected or acclaimed to the role by fellow Board members, and provides leadership in guiding the Board and coordinating its activities in the best interests of Douglas College. The Chair ensures that the Board functions in a manner consistent with its policies, and with provincial legislation.

#### Role

The principal role of the Board Chair is to provide leadership to the Board. The Board Chair is accountable to the Board, acts as a direct liaison between the Board and management, and represents the Board internally and externally, including acting as a spokesperson for Board decisions where appropriate. The Chair is the only Board member authorized to speak on behalf of the Board, other than in rare and specifically authorized instances.

The Chair is empowered to chair Board meetings with all the commonly accepted authority of that position, and shall ensure that such meetings are conducted in an efficient, effective and focused manner, providing appropriate control of timelines, respectful debate and management of dissent. The Chair ensures there is cohesion of Board strategic purpose, and builds consensus and develops teamwork within the Board. The Chair communicates persuasively with peers, management, the public and government, and establishes a culture of active and constructive Board engagement.

The Board Chair is elected every two (2) years by, and reports to, the Douglas College Board of Directors. The Board Chair serves as Chair of the Board Executive and Governance Committee (BEGC).

The Chair shall serve as an ex-officio, non-voting member on all other Board committees.

The Chair has no authority to make decisions about policies on behalf of the Board.

The Chair has the same voting rights as other Board members. The Chair protects his/ her impartial position by exercising voting rights only when his/her vote would affect the outcome, in which case the Chair can either vote and thereby change the result of the vote, or the Chair can abstain. A final result in the form of a tie rejects a motion.



Section B4

#### **Duties and Responsibilities**

#### **Board Operations**

- a. Recommend an annual schedule of the date, time and location of Board and Committee meetings;
- Along with the BEGC, develop and set the Board meeting agendas and oversee pre-meeting information packages;
- c. Chair Board and BEGC meetings;
- d. Call meetings of the Board;
- e. In conjunction with the Board Executive and Governance Committee, recommend to the Board the Committees necessary for the effective functioning of the Board;
- f. In conjunction with the BEGC, recommend to the Board the Chairs and Board members for each Committee;
- g. Develop and monitor Board budget expenses;
- h. Ensure proper minutes are recorded and presented to subsequent meetings;
- i. Oversee issues raised with respect to conflict;
- j. Review Director conflict of interest issues as they arise in accordance with the College's Conflict of Interest Policy; and
- k. In his/her absence, appoint a person to preside as Chair at Board meetings.

#### **Board Effectiveness**

- a. Ensure the Board fulfills its governance responsibilities as set out in the Colleges and Institutes Act;
- b. Ensure Board meetings are conducted in an efficient, effective and focused manner;
- c. Maintain the boundaries between Board and management responsibilities;
- d. Ensure that Directors are properly informed and that sufficient and timely advance distribution of all background information is provided to enable the Directors to form appropriate judgments;
- e. At meetings, encourage participation of all Directors and promote a spirit of collegiality where robust questioning and discussion is encouraged by all Directors;
- f. Build consensus and develop teamwork within the Board;
- g. Foster ethical and responsible decision-making by the Board and individual Directors;
- h. Ensure that each Director is contributing to the Board's work;
- i. Be available to individual Board members for questions, counsel, and discussions relating to the College;
- j. Provide new Directors with information on their duties and responsibilities and facilitate ongoing Director education;
- k. Ensure the Board has cohesion of direction and purpose at a policy and strategic level;
- I. Keep the Board up to date on all significant developments of the College; and
- m. Be an ex-officio member on Committees of the Board where he/she is not a member.



Section B4

#### Working with Management

- a. Act as a liaison between management and the Board;
- b. Foster a constructive and harmonious relationship between the Board and management through periodic contact with the President and CEO;
- c. Act as a sounding board, counselor and confidant for the President and CEO, including helping to review strategies, define issues, maintain accountability, and build relationships;
- d. Ensure the President and CEO is aware of concerns of the Board, government and other stakeholders;
- e. Review and approve the CEO's monthly expense and perquisite reimbursement;
- f. Keep abreast generally of the activities of the College and its management; and
- g. Ensure that management presents to the Board all matters necessary to enable the Board to effectively discharge its responsibilities.

#### Relationship with Government

- a. Act, in consultation with the President and CEO, as the principal interface between the Board and the Minister; and
- b. Ensure the Board is alert to its obligations to government.

#### **Board Chair Evaluation**

- a. The Board evaluates the Board Chair as part of the overall Board evaluation process on an annual basis.
- b. The objective of the Board Chair evaluation is to improve the overall performance of the Board by providing feedback to the Board Chair on his/her performance and identifying areas of strength and opportunities for improvement.
- c. The Board Chair evaluation process is led and carried out by the Board Executive and Governance Committee, with external resources as appropriate, and involves feedback from all Directors. Typical areas covered by the evaluation process include:
  - Quality of the Board Chair's interaction and relationship with management;
  - Ability to manage the Board and its activities; and
  - Effectiveness in representing the Board internally and externally.



Section B5

#### **SECTION B5**

#### Terms of Reference for the President and CEO

#### Role

The President is responsible for providing strategic leadership for the College, working with the Board and management to set the strategic direction of the College and ensure that appropriate structures, plans, and policies are in place to achieve key objectives.

#### **Duties and Responsibilities**

Under the general direction of the College Board, the President is accountable for the overall results of the organization, including the following:

#### Strategy

Formulates short- and long-term strategies that are consistent with the College's core purpose and advances the College toward its vision.

#### Leadership

- a. Engages all stakeholders with a compelling vision to drive successful strategic outcomes and fulfillment of core purpose.
- b. Builds and leads a high performing senior executive team that works effectively with the Board and members of the College community to develop and deliver on strategy.
- c. Models and sets institutional culture.
- d. Represents, promotes and advocates for the interests of the College and post-secondary system at appropriate governmental and community meetings and events.
- e. Develops and nurtures relationships with key stakeholders to assist in the advancement of the College's strategy.

#### Policy and Governance

- a. Provides appropriate and timely advice, analysis, background information, and briefing materials to the Board to enable Directors to carry out their governance responsibilities.
- b. Advises the Board with respect to all aspects of financial, administrative and business affairs of the College.
- c. Attends Board and Education Council meetings and serves as an ex officio member of Education Council, the Board, and all Board committees.
- d. Ensures that appropriate policies, processes, internal controls, and systems are developed and maintained to identify, monitor, and manage organizational risks and opportunities.
- e. Enforces adherence to the College Code of Conduct and College policies.
- f. Ensures the College complies with legislative, regulatory, reporting, and governmental mandate requirements.



Section B5

#### Performance Accountability

- a. Oversees all operations and business activities to ensure they produce the desired results and are consistent with the overall strategy and core purpose of the College.
- b. Oversees the College's budget and ensures allocation of capital and operational funds toward the College's strategic priorities.
- c. Evaluates the organization's educational and fiscal function and performance and makes adjustments to direction as appropriate.
- d. Maintains an organizational structure that enables effective and efficient execution of the College's strategies and operational goals and objectives.
- e. Ensures the effectiveness and competence of the administrative team in his/her area of responsibility, including selecting, developing, managing performance, and evaluating administrators reporting directly to him/her.

#### **EDUCATION, EXPERIENCE AND SKILLS**

#### The President will demonstrate:

- Established professional and academic credibility as usually evidenced by a doctoral degree from a recognized post-secondary institution, or equivalent executive level leadership experience in a large organization.
- b. Senior administrative experience in a post-secondary institution, or equivalent, and experience teaching at a post-secondary institution (preferred), or experience conducting research or managing research activities.
- c. Superior strategic-thinking, analytical, and organizational skills.
- d. Superior written, presentation, and oral communication skills.
- e. A record of success in strategic planning, development, and implementation.
- f. Ability to embrace ambiguity and uncertainty, and manage appropriate risks and opportunities.
- g. Ability to ensure effective decision-making within a bicameral and unionized environment.
- h. Ability to build strong relationships with stakeholders, including leaders in business, industry, government, and other post-secondary organizations for the benefit of the institution.
- i. Ability to model appropriate professional, ethical, and collaborative behaviours consistent with the responsibilities of this position.
- j. Success in leading and managing human and fiscal resources and in providing guidance and mentoring to members of the senior executive and other direct reports.

#### **LEADERSHIP SKILLS AND COMPETENCIES**

- a. Business Context Awareness Understands the business context in which the College operates.
- b. Strategic discipline Formulates strategies to address future direction.
- c. Visionary leadership Engages all stakeholders with a compelling vision to drive successful strategic outcomes and fulfillment of core purpose.
- d. Organizational Alignment Ensures that the executive team works effectively with the Board and members of the College community to develop and deliver on strategy.
- e. Drive for Results Takes personal accountability for achieving high quality outcomes for the College.



Section B5

- f. Organizational Awareness Understands the drivers (decision-making and power structures, culture, College and stakeholder dynamics, political landscape) that shape and impact how the College functions and succeeds.
- g. Strategic influence Persuades individuals/groups to build commitment for the College's strategic agenda. Uses influence for the good of the College, its students, employees, and stakeholders.
- h. Building relationships with stakeholders Develops and nurtures relationships with key Stakeholders to assist in the advancement of the College's strategy.
- i. Interpersonal savvy Responds to concerns professionally and respectfully.
- j. Executive Maturity Transcends personal emotions and self-interest for the best interest of the College even when there is personal cost.



Section B6

#### **SECTION B6**

#### Terms of Reference for a Director

#### Introduction

The Board has developed this Director Position Description to clarify Directors' duties and to set out how the Board expects Directors to go about discharging their duties and responsibilities. The duties and responsibilities of the Board as a whole are set out in the Terms of Reference for the Board of Directors (Tab B3).

#### **Standards of Conduct and Behaviour**

#### General

As a member of the Board, each director will:

- a. Demonstrate an understanding of the difference between governing and managing, and not encroach on management's area of responsibility;
- b. Respect confidentiality;
- c. Exercise good judgment and act with integrity;
- d. Understand conflict of interest issues and declare potential, real or perceived conflicts as per the Conflict of Interest Policy.

#### Skills and Experience

As a member of the Board, each director will:

- a. Demonstrate skills and experience that are complementary to the current directors and helpful with the College's current activities and strategic direction;
- b. Effectively apply knowledge, experience and expertise to issues confronting the College;
- c. Serve as a helpful resource to the Board and to management, where necessary and appropriate.

#### Strategies and Plans

As a member of the Board, each director will:

- a. Demonstrate an understanding of the College's strategic direction;
- b. Contribute and add value to discussions regarding the College's strategic direction; and
- c. Participate in monitoring and evaluating the success of the College and the President and CEO in achieving established goals and objectives.

#### **Relationship with Management**

Directors may direct questions or concerns on the performance of management through Board and Committee meetings or, through the Board Chair, to the President and CEO.

Directors must respect the organizational structure of management. A Director has no authority to direct any employee of Douglas College.



Section B6

#### **Public Statements**

Each Director has an important role as an ambassador of Douglas College, but should not speak on behalf of Douglas College without appropriate authority from the Board Chair.

#### **Information Requirements**

Directors must devote the necessary time and attention to be able to make informed decisions on issues that come before the Board.

Directors are expected to be knowledgeable about Douglas College's mandate, goals and objectives, and operations. Directors must also maintain an understanding of the communities and political environment within which Douglas College operates.

#### **Board Activity**

During meetings, each Director is expected to:

- a. Be prepared and well-informed on relevant issues (through pre-read material or otherwise);
- b. Bring his or her own experience, wisdom, judgment and influence to bear constructively on issues;
- c. Interact with fellow Board members and management in a respectful and constructive manner;
- d. Actively participate in Douglas College Board functions;
- e. Speak and act independently while remaining a "team player";
- f. Express opinions in a clear, organized and respectful manner;
- g. Express points of view for the Board's consideration even if they may seem contrary to other opinions previously expressed;
- h. Ask probing questions;
- i. Listen to, and exercise tolerance for, other perspectives;
- j. Be adaptable, flexible and open-minded in the consideration and implementation of change;
- k. Exercise a logical, rational approach to problem solving;
- Analyze issues from many perspectives and consider the impact of decisions on Douglas College's internal and external environments (e.g., students, staff, government stakeholders, business, community);
- m. Be innovative and/or resourceful in finding or developing solutions;
- n. Advise the Board Chair and President and CEO in advance of introducing significant and previously unknown information;
- o. Exercise good judgment;
- p. Focus inquiries on issues related to strategy, policy implementation, and results rather than issues relating to the day-to-day management of Douglas College;
- q. Once Board decisions are made, support those decisions in a positive manner; and
- r. Understand the process of committee work and the role of management and staff supporting the committee.



Section B6

Between meetings, each Director should:

- a. Be available as a resource to management and the Board;
- b. As necessary and appropriate, communicate with the Board Chair and the President and CEO; and
- c. Attend community functions as identified by the Board Chair.

In carrying out his or her responsibilities, every Director is expected to be actively engaged in the work of the Board and add value to the Board's work. Those Directors who have particular areas of expertise are expected to use their unique skills and experience to the benefit of the Board, for example by taking a lead on areas of Board investigation or discussion within their area of expertise.

#### **General Legal Obligations**

Legal duties are imposed on Directors pursuant to the British Columbia College and Institute Act.

Directors are under a fiduciary duty to the College to carry out the duties of their office:

- a. Honestly and in good faith;
- b. In the best interests of the College;
- c. With the care, diligence and skill of a reasonably prudent person.

#### **Attendance**

Except in extenuating circumstances, Directors are expected to attend all regular meetings, special meetings (such as Board planning sessions) and Committee meetings for those Committees on which the Directors serve.

A Director may participate in a Board meeting or Committee meeting by telephone or other electronic means that permits all participants to hear each other and is not required to be physically present to be counted as part of the quorum. However, participation in person is strongly encouraged.

#### **Orientation and Professional Development**

Directors are expected to take full advantage of Douglas College's Director orientation program and to commit to ongoing professional development (for the Board or for an individual Director) as recommended by the Board. Directors are also expected to undertake any required Director training and take time to educate themselves on governance duties and broad issues of the sector, and actively participate in self and peer assessments.



Section B6

#### Resignation

A Director's resignation becomes effective at the time Douglas College receives a written resignation from him or her or at the time specified in the resignation, whichever is later.

#### **Re-Appointment**

A Director who is eligible for re-appointment shall inform the Board Chair at least six months ahead of the end of the Director's term whether he or she intends to seek re-appointment for a further term. If the Director intends to seek another term, the Board Chair is required to advise the Minister as to the Director's performance during the Director's current term and recommend whether the Director should be re-appointed for a subsequent term. The Board Chair's advice and recommendation shall be informed by the Board Chair's own observations and the results of any Director assessment feedback.

#### **End of Term**

Upon a Director's term ending, the Director is required to return to Douglas College all materials and other items belonging to the College, including confidential Board materials.



Section B7

#### **SECTION B7**

Terms of Reference for Vice Chair of the Board

#### Role

The principal role of the Vice Chair is to undertake the responsibilities of the Chair when necessary.

#### **Duties and Responsibilities**

Function as Chair when the Chair is absent or unable to serve as the Chair.

Provide guidance and counsel to the Chair as requested.

Undertake special projects, which may be requested by the Chair, including attending meetings or functions on the Chair's behalf.



Section B8

#### **SECTION B8**

### **Terms of Reference for the College Secretary**

#### Role

The College Secretary is responsible for coordinating and facilitating the activities of the Board of Directors and its various committees, to ensure the effective and efficient operation of Board governance. The Secretary works closely with the Chair of the Board, the Board Committee Chairs, the President, and the Senior Management Team, to provide support, research, and advice on matters concerning governance policy and process. The Secretary also serves as the central point of contact between the Board of Directors and the broader College community.

#### **Duties and Responsibilities**

Accountable to the Board and reporting on a day-to-day basis to the President, the College Secretary is responsible for:

#### **Board Logistics and Planning**

In consultation with the Board Chair, committee chairs, the President, and where appropriate, other designated executives:

- a. Develops and manages Board and committee work plans and calendars
- b. Monitors goals, priorities, and commitments to ensure they are achieved in a timely manner
- c. Prepares Board and committee meeting agendas

#### Support to the Chair and Board

- a. Provides support and advice to the Board Chair in performing his/her role, including preparing relevant briefing documents, and drafting responses to stakeholders.
- b. In support of the Board, works closely with the President and other members of the Executive Team, on Board-related matters.

#### Governance Policy and Compliance

- a. Works closely with the Board/committees on the development and implementation of effective governance policies and processes including drafting policy and procedures for Board/Committee approval as appropriate.
- b. Researches and stays abreast of current trends in governance and keeps Board members apprised of best practices.
- c. Monitors changes in regulatory requirements, legislation, or government direction relating to Board governance.
- d. Provides support for Board succession planning, recruitment, and appointment processes; liaises with ministry and other government officials as required.
- e. Coordinates orientation for new Board members and ongoing education for all Board members; supports Board members in understanding their roles and responsibilities.



Section B8

#### **Board Administration and Coordination**

- a. Serves as Executive Assistant to the Board and recorder for Board and committee meetings; maintains the official record books of minutes, bylaws, policies, and other public and confidential documents of the Board and its committees.
- b. Effectively communicates all decisions, actions, directives, and important information items following from Board/committee meetings to the appropriate individuals or stakeholders; ensures timely communication of advice and recommendations from Education Council to the Board.
- c. Administers the Board information portal, ensuring appropriate access and security over highly confidential information; manages resources and content available to Board members.
- d. Administers the public College Board website, ensuring transparency of Board policies, activities and decisions; creates and updates public content as appropriate.
- e. Manages the Board budget and oversees Board expenditures.
- f. Provides administrative support for individual Board members.

#### Education, experience and skills

- a. Extensive knowledge of governance principles and practices, as evidenced by at least five (5) years of related work experience.
- b. Familiarity with relevant legislation and a solid understanding of bicameral governance, preferably in a post-secondary environment.
- c. Highly organized and responsive; able to work effectively under pressure and without direction to meet critical deadlines.
- d. Strong problem-solving skills; demonstrated ability to exercise sound judgment and discretion in handling confidential and sensitive matters.
- e. Excellent interpersonal and communication skills; adept at forming effective relationships and interacting with a diverse group of people.
- f. Experience working with senior executives and Board members; ability to liaise effectively with government, key stakeholders, and other institutions.
- g. Highly accountable; proven ability to contribute effectively as part of a team.
- h. Strong business writing skills and experience drafting policy and procedures.
- i. Strong technological skills, including web management and editing.
- j. Post-Secondary degree from a recognized institution, or, an equivalent combination of education and experience



Section C1

#### **SECTION C1**

#### **Guidelines for Committees and Liaisons**

#### Introduction

Each committee has its own terms of reference. These guidelines outline the general terms of reference for all committees of the Board, and are intended to supplement the specific terms of reference established for each standing committee. This policy also provides guidelines on appointments to Board liaison and representative roles.

#### **Duties and Responsibilities**

Each committee will review its own terms of reference annually and any changes will be submitted to the Board for approval.

Each committee will make regular reports and/or recommendations to the Board in respect of the subject on which it was created to advise. The Board will take into consideration, but will not be bound by, committee recommendations.

Each committee shall have a committee timetable, as part of its terms of reference, which outlines when the committee plans to address each of its duties and responsibilities during the course of the year.

The Chair of each Board Committee shall:

- lead the committee in undertaking the duties and responsibilities that it is charged with by the Board,
   as outlined in its terms of reference and these Guidelines for Committees of the Board;
- b. ensure that committee members receive all the information they require in timely fashion;
- ensure the committee has adequate access to all members of management necessary for it to undertake its responsibilities;
- d. chair Committee meetings;
- e. lead the committee in an annual review of its performance;
- f. report back to the full Board on committee activity and
- g. consult with the Board Chair to ensure the committee is composed of members with the skills, experience and/or necessary training relative to the Committee's responsibilities.

#### **Operations**

With the exception of the Board Executive and Governance Committee (BEGC), Committee Chairs and members are appointed by the Board, on the recommendation of the BEGC in June of each year and shall hold office for one year. A committee member may be removed or replaced at any time by the Board, actionable by the Board Chair.



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The Board Chair will be an ex-officio and non-voting member of all committees on which the Board Chair is not formally a member.

The number of members and composition of each committee is indicated in each committee's terms of reference.

If the Committee Chair is not present at any meeting of a committee and has not made arrangements for a replacement, one of the other members of the committee present at the meeting shall be chosen by the committee to preside at the meeting.

The College Secretary (or a nominee in his/her absence) shall serve as recording secretary for each committee meeting, and will provide additional committee support as required. Each individual committee shall identify designated management resources as appropriate.

Subject to advance consultation with the Board Chair, each committee may engage any external advisor that the committee considers necessary in order for it to fulfill its duties. Such engagements shall be at the expense of the College, and will be reasonable under the circumstances.

The chair of each committee, in consultation with the committee members, the College Secretary and designated management shall determine the agenda for each meeting. Committee members shall receive advance notice of each meeting and related materials in sufficient time for the members to adequately prepare for the meeting. In an urgent situation, the committee chair will give as much notice as is practicable in the circumstances. In all cases, committee members may unanimously waive notice.

Participation of the majority of voting members shall constitute a quorum. A simple majority of committee members present at a meeting is sufficient to pass a resolution of the committee.

A committee member may participate in a committee meeting by means of any telephonic, electronic or other communication means that permits all persons participating in the meeting to communicate adequately with each other. A member participating in such a meeting by any such means is deemed to be present at the meeting.

The committee chair shall preside at each committee meeting, and shall ensure the meeting is conducted effectively and efficiently, with timely follow up of issues. The committee chair shall arrange for an alternate in his/her absences.

All Committees shall hold an in-camera session without management present as a regular feature of each Committee meeting.

Board liaisons and representatives are established from time-to-time and are appointed by the Board.



Section C2

#### **SECTION C2**

Terms of Reference for the Board Executive and Governance Committee (BEGC)

#### A. PURPOSE

The purpose of the Board Executive and Governance Committee (the "Committee") is to assist the Board in establishing and maintaining a strong governance framework, and ensuring effective board operations. It is responsible for oversight of governance policy and practices, board structure and composition, board succession and development, board meeting agendas, board conduct, and board evaluation processes. It also assists the Board Chair in oversight of key issues and relationships within the post-secondary sector.

#### B. COMPOSITION AND RESOURCES

The Committee shall be composed of:

- The Board Chair
- The Board Vice Chair(s)
- The Chair of the Audit and Finance Committee
- The Chair of the Human Resources Committee

All Committee members shall be independent of management, and shall have no direct or indirect material relationship with the College. The majority of Committee members shall be familiar with best practice in corporate governance and have previous relevant governance experience. The Committee may engage independent consultants as required to assist with its duties.

The Board Chair shall serve as the Committee Chair.

The College President and CEO shall serve as an ex-officio, non-voting member of the Committee. The College Secretary shall serve as secretary to the Committee.

#### C. ACCOUNTABILITY TO THE BOARD

The Committee is accountable to the Board. Except where the Board by resolution or through the Committee's Terms of Reference has authorised the Committee to act, the Committee has no authority to direct management or to commit Douglas College.

#### D. MEETINGS

The Committee shall meet at least six times each year. The Committee Chair shall report to the Board, at every board meeting, on the Committee's activities, deliberations and recommendations.

A majority of the members of the Committee constitutes a quorum.



Section C2

#### E. DUTIES AND RESPONSIBILITIES

Subject to the powers and duties of the Board, the Committee shall be responsible for the specific duties outlined in this Terms of Reference, and summarised in the Committee Calendar.

#### 1. Governance Framework

- a) Ensure the College maintains a strong system of governance, with appropriate principles, policies, and procedures to enable the Board to function effectively and independently
- b) Regularly monitor best practices in corporate governance and assess whether any changes should be made to the College's governance framework
- Annually review the Board Governance Manual, including the accompanying by-laws, policies, procedures, codes of conduct, and terms of reference under which the Board shall operate; recommend any necessary changes for Board approval
- d) Annually review the Committee's TOR and recommend any changes for Board approval
- e) Review any proposed revisions to the TORs for all other committees and if appropriate, recommend approval by the Board
- f) Monitor changes to legislation, regulations, or government policy/direction that may affect the governance of the College; advise the Board and make recommendations as appropriate

#### 2. Board Structure and Composition

- a) Review the board structure annually to ensure it aligns with the College's needs and facilitates effective functioning of the Board
- b) Assess whether any changes are required to the size or composition of the Board, and make recommendations to the Board and government as appropriate
- c) Assess whether any changes are required to the number / type of committees, the committee memberships, or the board liaison appointments, and make recommendations to the Board as appropriate

#### 3. Board Succession

- a) Regularly review and update the *Board Member Competency Matrix* and monitor appointment terms; assess the collective expertise, experience, and diversity of the Board in light of the College's short and long term needs
- Develop succession plans to ensure optimal composition and effective continuity of the Board;
   communicate plans with government
- c) Through the Board Chair, work proactively with government to fill board vacancies and secure board re-appointments in a timely manner
- d) Board re-appointments: provide government with a performance evaluation and a recommendation whether to re-appoint an eligible Order In Council (OIC) member
- e) Board vacancies: Establish and lead the process for developing recruitment criteria and identifying potential candidates; prepare Notice of Position and other required submissions; make recommendations to government as appropriate



Section C2

#### 4. Board Development

- Ensure that a comprehensive orientation process is in place for new board members and that appropriate resource materials are continually available to all board members
- b) Identify and recommend ongoing education opportunities for board members and maintain an appropriate budget for Board development purposes

#### 5. Board Meetings and Agendas

- a) Assess the needs of the Board in terms of the frequency, location, and conduct of Board meetings, and make recommendations to the Board as required
- b) Establish a board work plan and calendar to guide board agendas and activities
- c) Review and approve board meeting agendas
- d) Consider, and if appropriate approve, requests from delegations to present at board meetings
- e) Develop agendas for board retreats and recommend to the Board for approval

#### 6. Board Evaluation & Effectiveness

- a) Regularly assess the effectiveness and performance of the Board, its committees, and the Board Chair; make any necessary recommendations for improvement
- b) Develop and recommend to the Board, appropriate evaluation processes
- c) Oversee the evaluation processes for the Board and Board Chair; report the results to the Board annually
- d) Develop a set of board goals and priorities for approval by the Board; monitor progress
- e) Conduct a self-evaluation of the Committee and report the results to the Board

#### 7. Ethical Conduct

- Ensure the College maintains a strong culture of ethical behaviour, including appropriate policies and practices to guide conduct and monitor compliance with expected standards
- b) Annually review the *Board Members' Code of Conduct* and the *Protected Disclosure (Whistleblower)*Policy; recommend any changes for Board approval as required
- c) Obtain annual confirmation that all board members are in compliance with the *Board Members'*Code of Conduct
- d) Assist the Board Chair in resolving any potential conflicts of interest that may arise
- e) Receive reports regarding any issues/incidents reportable under the Protected Disclosure (Whistleblower) Policy, that are not specifically reportable to other committees

#### 8. Government / Sector

- a) Review correspondence and directives from government, including the annual Mandate Letter, and discuss any implications for the College
- b) Provide oversight of relationships between the College and key stakeholders; assist the Board Chair and President in developing critical messages and/or external communications



Section C2

- c) Review and consider any emerging risks, issues, or opportunities within the post-secondary sector and determine whether any further Board or management action is required
- d) Ensure the Board and/or relevant committees are appropriately apprised of any significant issues in a timely manner
- e) Identify opportunities for proactive board member engagement with government, sector colleagues, business, or community on matters of governance or strategic importance

#### 9. Other

- a) Assist the Board Chair in providing advice/counsel to the President as required
- b) Provide input/feedback to the Board Chair or other committees as required
- c) Undertake any other activities as directed by the Board or Board Chair

#### F. COMMITTEE CALENDAR

BOARD EXECUTIVE AND GOVERNANCE COMMITTEE CALENDAR	JAN- FEB	MAR	MAY	JUN	JUL, AUG	SEP	NOV	ONGOING	AS NEEDED
GOVERNANCE FRAMEWORK									
Monitor best practices in corporate governance								✓	
2. Recommend changes to the College's governance framework as necessary									✓
Review the <i>Board Governance Manual</i> , including accompanying documents; recommend any changes for Board approval		MAR							<b>✓</b>
4. Review BEGC TOR and recommend any changes for Board approval		MAR							✓
5. Review and provide recommendations on proposed revisions to other Board Committees' TOR									Annually, on receipt
6. Monitor changes to legislation, regulations or government policy/direction; advise the Board and make recommendations as appropriate								✓	
BOARD STRUCTURE AND COMPOSITION									
7. Review Board structure for functional effectiveness, alignment with College needs							NOV		<b>✓</b>
8. Assess size/composition of the Board; recommend changes for Board and government approval							NOV		<b>√</b>
<ol> <li>Assess committee/liaison structure and membership; recommend changes for Board approval</li> </ol>		MAR						_	<b>√</b>
BOARD SUCCESSION									
10. Monitor Order In Council (OIC) appointment terms							NOV		✓



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BOARD EXECUTIVE AND GOVERNANCE COMMITTEE CALENDAR	JAN- FEB	MAR	MAY	JUN	JUL, AUG	SEP	NOV	ONGOING	AS NEEDED
11. Update, assess Board Competency Matrix in light of College needs							NOV		
12. Develop Board succession plan; communicate plans with government		MAR							✓
13. Through Board Chair, work proactively with government to fill board vacancies and secure board re-appointments in a timely manner	J-F	MAR							<b>✓</b>
14. Board re-appointments: Provide government with a performance evaluation and a recommendation whether to re-appoint an eligible OIC member	J-F	MAR							<b>~</b>
<ul> <li>15. Board vacancies:</li> <li>a) Develop recruitment criteria</li> <li>b) Prepare Notice of Position and other required submissions</li> <li>c) Identify potential candidates and make recommendations to government</li> </ul>	J-F J-F	MAR							<b>✓</b>
BOARD DEVELOPMENT									
16. Review Board orientation process; ensure appropriate resource materials are available to all Board members				JUN					<b>√</b>
17. Identify and recommend Board development and education opportunities	JAN					SEP			✓
18. Review Board development budget; recommend changes as appropriate							NOV		✓
BOARD MEETINGS AND AGENDAS									
19. Assess and make recommendations to the Board on meeting frequency, location and conduct							NOV		<b>✓</b>
20. Review and update Board Calendar and Work Plan			MAY						✓
21. Review and approve Board meeting agendas	JAN	MAR	MAY	JUN		SEP	NOV		✓
22. Develop Board retreat agendas; recommend to the Board for approval		MAR		JUN		SEP			✓
23. Consider/approve requests from delegations to make presentations to the Board									✓
BOARD EVALUATION AND EFFECTIVENESS									
24. Regularly assess the effectiveness and performance of the Board, its committees, and the Board Chair; make any necessary recommendations for improvement								✓	
25. Develop appropriate evaluation processes; recommend to the Board			MAY	JUN					
26. At least annually, conduct evaluations of the Board and Board Chair; report results to the Board					J-A	SEP			
27. Develop Board goals and priorities for approval by the Board							NOV		✓



Section C2

BOARD EXECUTIVE AND GOVERNANCE COMMITTEE CALENDAR	Jan- Feb	MAR	MAY	JUN	JUL, AUG	SEP	NOV	ONGOING	AS NEEDED
28. Monitor progress against Board-approved goals and priorities			MAY			SEP			
29. Conduct a self-evaluation of this Committee and report results to the Board				JUN					
ETHICAL CONDUCT									
30. Ensure the College maintains a strong culture of ethical behaviour, including appropriate policies and practices; monitor compliance		MAR						<b>√</b>	
31. Review the Board Members' Code of Conduct and the Protected Disclosure (Whistleblower) Policy; recommend any changes for Board approval		MAR							
32. Review reports regarding any issues/incidents reportable under the <i>Protected Disclosure (Whistleblower) Policy</i> that are not specifically reportable to another Board Committee									<b>✓</b>
33. Obtain confirmation that all Board members are in compliance with the <i>Board Members' Code of Conduct</i>						SEP			
34. Assist the Board Chair in resolving any potential conflicts of interest									<b>✓</b>
GOVERNMENT / SECTOR									
35. Review government correspondence and directives; discuss implications for the College									upon receipt
36. Assist the Board Chair and President in developing critical messages and/or external communications									<b>✓</b>
37. Review and consider any emerging risks, issues or opportunities within the post- secondary sector; determine whether any further action is required								<b>&gt;</b>	
38. Apprise the Board and/or relevant committees of any significant issues									✓
39. Identify opportunities for proactive Board member engagement with government, sector colleagues, business, or community								<b>√</b>	
OTHER									
40. Assist the Board Chair in providing advice/counsel to the President									✓
41. Provide input, feedback to the Board Chair or other Committees									<b>✓</b>
42. Undertake other activities as directed by the Board or Board Chair									✓



Section C3

#### **SECTION C3**

Terms of Reference for the Audit and Finance Committee (AFC)

#### A. PURPOSE

The purpose of the Audit and Finance Committee ("AFC"; the "Committee") is to assist the Board in fulfilling its obligations and responsibilities relating to financial and audit oversight, including but not limited to the College's operating and capital budgeting process, financial and enrolment reporting, the internal and external audit processes, the system of internal controls, investments, and risk management.

#### **B. COMPOSITION AND RESOURCES**

The Committee shall be composed of not less than three and not more than five Directors, including the Committee Chair. The Board, on the recommendation of the Board Executive and Governance Committee, appoints the Committee Chair and Committee members.

The College Board Chair and the College President and CEO shall serve as ex-officio, non-voting members. The Committee may engage independent consultants as required to assist with its duties.

All Committee members shall be independent and financially literate, as defined in the Crown Agencies and Board Resourcing Office's (CABRO's) guidelines, and shall have no direct or indirect material relationship with the College. At least one member shall have an accounting designation or related financial expertise.

The College Secretary shall serve as Secretary to the Committee. The Vice President, Administrative Services and CFO shall also serve as a non-voting management resource.

#### C. ACCOUNTABILITY TO THE BOARD

The Committee is accountable to the Board. Except where the Board by resolution or through the Committee's Terms of Reference has authorised the Committee to act, the Committee has no authority to direct management or to commit Douglas College.

#### D. MEETINGS

The Committee shall meet at least six times each year. The Committee Chair shall report to the Board, at every Board meeting, on the AFC's activities, deliberations, and recommendations.

A majority of the members of the Committee constitutes a quorum.

#### E. DUTIES AND RESPONSIBILITIES

Subject to the powers and duties of the Board, the Committee shall be responsible for the specific duties outlined in the Terms of Reference and summarised in the Committee Calendar.



Section C3

#### a. Tuition and Other Student-Assessed Fees

Annually review and recommend to the Board any changes in tuition fees and other assessed student fees after considering the recommendations, if any, of the provincial government with respect to tuition fee changes.

#### b. Consolidated Budget

With the assistance of the Vice President, Administrative Services and CFO, oversee the budget development process including:

- i. methodology used to establish the consolidated budget, including revenue and expense assumptions and projections, risk factors, and inflation allowances, etc.
- ii. planned capital expenditures

Review management's consolidated budget presentation prior to presentation to the Board, to ensure financial propriety, appropriateness, and alignment with the College's Strategic Plan.

Recommend the annual consolidated budget to the Board for approval.

#### c. Enrolment and Financial Reporting

Review semester enrolment reports and quarterly financial statements and forecasts, including related information of the College, to ensure that any actual or projected material deviation from budget is addressed by management and brought to the attention of the Board.

#### Limits of Spending Authority and System Access

Ensure the College has in place comprehensive statements of spending authorities for operating and capital expenditures.

Ensure management has implemented activities to monitor compliance of spending authorisations relative to policy, and recommend to the Board any changes which may be necessary from time to time.

#### e. Financings, Borrowings and Investments

Review and approve for recommendation to the Board, the details of proposed financings or borrowings prior to such proposals being executed and/or submitted to the provincial government for approval.

Review the College's investment strategies and performance, and ensure compliance with the College and Institute Act and the College's Board-approved investment policy.

#### f. Building and Land Acquisitions or Disposal, and Other Significant Capital Investments

The Committee shall review the financial viability of proposals for land and/or building acquisition or disposal, and/or significant capital investment following review of such recommendations by the College Board's Campus Planning Committee (CPC) or the College Board's Technology Strategy Committee (TSC), as appropriate.



Section C3

#### a. Internal Controls

#### i. Internal Control Processes

Through discussions with management, the external auditor, the internal auditor, and others as appropriate, review the College's approach to obtaining reasonable assurance that the College's accounting and enrolment systems are reliable and that internal controls, including processes for collection of Student Society fees and other Student Association fees, are adequate.

Review the evaluation of internal controls by the external auditor, internal auditor, and others as appropriate, including any recommendations for improvement of the College's accounting and enrolment procedures and internal controls, as well as management's response.

#### ii. Protected Disclosure, Including Reporting of Accounting, Financial and Internal Control Issues

Receive and review reports regarding accounting, financial and internal control issues identified through Douglas College Policy A02.01.03, Protected Disclosure (Whistleblower) Policy. The Committee shall also review any such reports relating to suspicious use or misuse of public funds or a public asset.

Review the College's mechanisms to ensure that stakeholders can report in a timely manner any violation or suspected Reportable Activity related to Douglas College, and to participate in any investigation into a suspected Reportable Activity.

#### h. Risk Management

Review the College's Enterprise Risk Management (ERM) framework and policy. Monitor management's compliance with its risk management policies, and review and assess the process to ensure completeness of the College's risk inventory and management's response to identified risks.

#### i. College and Directors' Liability Insurance Coverage

Review College insurance and Directors' liability coverage, including its adequacy and appropriateness.

#### j. Annual Financial Statements and Enrolment Reporting

The Committee shall review annual financial and enrolment statements, and shall make a recommendation to the Board (as required) as to whether such material should be approved.

#### Such reviews shall include:

- Determining that the financial statements are reasonable and fairly presented in accordance with generally accepted Canadian public sector accounting standards, and with the accounting requirements of both the provincial Budget Transparency and Accountability Act and relevant Treasury Board Directives, and that the financial information contained in the financial statements and other financial disclosure documents is complete and accurate in all material respects;
- ii. Determining that the enrolment statement is reasonable and fairly presented in accordance with the FTE Enrolment Reporting Manual, and that the enrolment information contained in the enrolment statement and other enrolment disclosure documents is complete and accurate in all material respects;



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- iii. Reviewing any material changes in accounting principles or policies, or financial or enrolment reporting practices or requirements that may affect the current period's statements;
- iv. Reviewing management's assumptions supporting significant estimates or judgements affecting the statements;
- v. Obtaining and reviewing summaries of significant or unusual transactions, and other potentially complex matters;
- vi. Reviewing and discussing the external auditor's reports in detail with management and the auditor, and resolving any disagreements between the parties regarding financial reporting;
- vii. Reviewing the Statement of Financial Information, in accordance with the Financial Information Act.

#### k. Internal Audit

The internal Auditor shall report directly to the Audit and Finance Committee, with functional reporting to College management.

The Committee shall oversee the internal audit relationship with the external auditor and with management, including:

- i. Reviewing the organisation and independence of the internal auditor;
- ii.Reviewing goals, resources and work plans, including approval of changes to the work plan;
- iii.Reviewing any restrictions or problems;
- iv. Reviewing recommendations and significant responses;
- v. Meeting with management and the Internal Auditor;
- vi.Meeting periodically and at least annually with the Internal Auditor, without management present;
- vii.Reviewing proposed changes in the Internal Auditor;
- viii.Reviewing and approving proposed audit fees.

#### I. External Audit

The external auditor is accountable to the Committee and the Board, and reports directly to the Committee. The Committee shall oversee the external audit process, including:

- i. Recommending to the Board the appointment, retention, or replacement of the external auditor;
- ii. Reviewing all issues related to any change in external auditor, and the planned steps for an orderly transition;
- iii. Reviewing the terms of the external auditor's engagement, and the appropriateness and reasonableness of the proposed audit fees;

iv. Reviewing on an annual basis the amount of fees paid to the external auditor and affiliates;



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- Annually reviewing a listing of all expenditures incurred by the College with external auditor firms, other than those fees related to the College's own external auditor;
- vi. Assessing the independence of the external auditor;
- vii. Reviewing with the external auditor and management the audit plan, including but not limited to the engagement letter, objectives, and scope of the external audit work, materiality limit, areas of audit risk, staffing, timetable, and proposed fees;
- viii. Reviewing any problems experienced by the external auditor in performing the audit, including any restriction imposed by management and all significant accounting issues on which there was a disagreement with management;
- ix. Reviewing the management letter containing the recommendations of the external auditor, and reviewing management's response and subsequent follow-up to any significant identified weaknesses;
- x. On at least an annual basis, meeting with the external auditor during an in camera session, without management in attendance, to discuss any matters that the Committee or the external auditor consider should be discussed privately with the Committee;
- xi. Determining whether the performance of the external audit is satisfactory, effective and meets the requirements of the College.

#### m. Legal and Regulatory Compliance

Monitor the College's compliance with legislation, regulations, mandate and reporting requirements.

Make enquiries of management, as well as the external auditor, to ensure that all material legal matters have been brought to the attention of the Committee.

Obtain assurance from management regarding the College's compliance with applicable laws and regulations in all jurisdictions where the College does business.

On at least an annual basis, review with the President and CEO any legal matters that could have a significant impact on the College's financial statements or risk profile, and the College's compliance with applicable laws and regulations.

#### n. Review of Douglas College Investment Policy

On an annual basis, review and provide recommendations to the Board on Section E2, Douglas College Investment Policy.

On a quarterly basis, confirm compliance with policy.

#### o. Review of Guidelines and Procedures for Approval of the President and CEO's Expenses

Review guidelines and procedures associated with the approval of the President and CEO's s expenses.

Review the President and CEO's expense summaries twice annually.



Section C3

# p. Other Activities

Undertake other activities as assigned by the Board.

# F. COMMITTEE CALENDAR

#	AUDIT AND FINANCE COMMITTEE CALENDAR	APR	MAY	JUN	JUL- AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	AS REQUIRED
	FEES												
1.	Review and recommend to the Board any changes in tuition fees and other student assessed fees after considering the recommendations, if any, of the provincial government with respect to tuition fee changes.									JAN			<b>✓</b>
	<ul> <li>Notice of Intent: Amendment of Board By- Law B1007, Fees and Charges for Instruction</li> </ul>									JAN			
	<ul> <li>Recommendation for approval:</li> <li>Amendment of Board By-Law B1007, Fees and Charges for Instruction</li> </ul>											MAR	
2.	Ensure adequate processes are in place for collecting and remitting student society fees to student society.											MAR	
3.	Ensure adequate processes are in place for approving collection of other student association fees, and for collecting and remitting same.											MAR	
	CONSOLIDATED BUDGET												
4.	Review budget development process:												
	a) Budget guidelines and timelines							NOV					
	b) Base assumptions									JAN		MAR	
	c) Planned capital expenditures by category									JAN		MAR	
	<ul> <li>Review summary presentation to ensure it provides Board a clear, concise picture of financial implications of operating and capital plans, and associated risks</li> </ul>									JAN		MAR	



#	AUDIT AND FINANCE COMMITTEE CALENDAR	APR	MAY	JUN	JUL- AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	AS REQUIRED
	e) Recommend proposed consolidated budget for Board approval											MAR	
	LIMITS OF SPENDING AUTHORITY; SYSTEM ACCESS												
5.	Ensure College has comprehensive statements of spending authorities, and recommend to the Board any changes which may be necessary from time to time			JUN									
6.	Monitor compliance through the audit process.			JUN									
	FINANCINGS, BORROWINGS, INVESTMENTS												
7.	Review and approve for recommendation to the Board the details of proposed financings or borrowings, prior to such proposals being executed and/or submitted to the provincial government for approval.												<b>√</b>
8.	Review Board Policy BP1008, Douglas College Board Investment Policy, including investment strategies and compliance with the College and Institute Act, and provide (a) the Board any recommendations for change and (b) the Fund Manager any resulting updates to the Policy.									JAN			
9.	Review investment fund manager's reports on the College's Investment Fund.		MAY			SEP		NOV				MAR	
	MISCELLANEOUS STATUTORY REQUIREMENTS												



#	AUDIT AND FINANCE COMMITTEE CALENDAR	APR	MAY	JUN	JUL- AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	AS REQUIRED
10.	Review and provide the Board recommendations on financial propriety of proposed building and land acquisitions and disposals, and significant capital investments, following review and recommendations by the Campus Planning Committee (CPC) and/or Technology Strategy Committee (TSC)												✓
	INTERNAL CONTROLS												
11.	Through reviews with management and internal and external auditors, obtain reasonable assurance that the College's accounting and enrolment systems are reliable and that internal controls are adequate.			JUN									
12.	Review auditors' evaluation of internal controls, including (a) any recommendations for improvement of the College's accounting and enrolment procedures and internal controls and (b) management's response.			JUN									
13.	Ensure that the College has appropriate procedures in place to address issues and/or concerns raised by employees or other parties regarding accounting, financial, and enrolment reporting or internal control matters.									JAN			
	RISK MANAGEMENT												
14.	Review Enterprise Risk Management (ERM) processes.							NOV					
15.	Review the College's Risk Inventory.							NOV					
	FINANCIAL AND ENROLMENT STATEMENTS, REPORTS												



#	AUDIT AND FINANCE COMMITTEE CALENDAR	APR	MAY	JUN	JUL- AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	AS REQUIRED
16.	Review quarterly financial and semesterly enrolment reports, forecasts and related information, including status of major capital projects to ensure that any material deviation from the budget, or any material indication that actual results will fail to meet budget expectations, are addressed by management and brought to the Board's attention.			JUN (Q1)				NOV (Q2)		JAN (Q3)			
17.	Review and confirm that enrolment statement is reasonable and fairly presented in accordance with the FTE Enrolment Reporting Manual.			JUN									
18.	Review any material changes in accounting principles and policies, financial, and enrolment reporting practices, and requirements that may affect the current period's statements.												<b>✓</b>
19.	Review management's assumptions supporting significant estimates or judgements affecting such statements.			JUN									✓
20.	Receive and review summaries of significant or unusual transactions and other potentially complex matters.			JUN									
21.	Review the external auditor's report in detail with both management and the external auditor; resolve any disagreements regarding financial reporting between senior management and the external auditor.			JUN									
22.	Review the Statement of Financial Information required in accordance with the Financial Information Act.					SEP							
	INTERNAL AUDIT												
23.	Oversee the internal audit relationship with management.		MAY										
24.	Review the organisation and independence of the internal auditor.		MAY										
25.	Review goals, resources and work plans, including approval of changes to work plans.		MAY										



#	AUDIT AND FINANCE COMMITTEE CALENDAR	APR	MAY	JUN	JUL- AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	AS REQUIRED
26.	Review any restrictions or problems.		MAY										
27.	Review reports of internal audit, including recommendations and management responses.												✓
28.	Meet with management and the internal auditor.												✓
29.	Meet with the internal auditor, without management present.												<b>✓</b>
30.	Review proposed changes in internal auditor.												✓
31.	Review and approve proposed audit fees.		MAY										
	EXTERNAL AUDIT												
32.	Recommend to the Board the appointment, retention, or replacement of the external auditor.			JUN									
33.	Review all issues related to any change in external auditor, and planned steps for an orderly transition.												✓
34.	Recommend terms of engagement of the external auditor, and appropriateness and reasonableness of proposed audit fees.									JAN			
35.	Review the amount of fees paid to the external auditor and its affiliates.			JUN									
36.	Review annual report identifying any external audit firms, other than the appointed external auditor, with which the College has consulted on external audit-related matters.						SEP						
37.	Assess independence of the external auditor.			JUN									
38.	Review with the external auditor and management, the audit plan, including but not limited to the engagement letter, objectives, and scope of external audit work, materiality limit, areas of audit risk, staffing, timetable, and proposed fees.									JAN			
39.	Review any problems the external auditor encounters in performing the audit, including any restriction imposed by management and all			JUN									



#	AUDIT AND FINANCE COMMITTEE CALENDAR	APR	MAY	JUN	JUL- AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	ASREQUIRED
	significant accounting issues on which there was disagreement with management.												
40.	Review (a) the management letter containing the external auditor's recommendations and (b) management's response and follow up on any significant identified weaknesses.			JUN									
41.	Meet with the external auditor in camera, without management, in order to discuss any matters that the Committee or external auditor consider should be discussed privately with the AFC.			JUN						JAN			✓
42.	Determine whether external audit performance is satisfactory, effective, and meets the College's requirements.			JUN									
	LEGAL, REGULATORY COMPLIANCE												
43.	Monitor the College's compliance with legislation, regulations, mandate and reporting requirements.		MAY										
44.	Make enquiries of management and the external auditor to ensure that all material legal matters have been brought to the Committee's attention.			JUN									
45.	Obtain management's assurance regarding the College's compliance with applicable laws and regulations in all jurisdictions in which the College conducts business.		MAY										
46.	Review with the President, at least annually, (a) any legal matters that could have a significant impact on the College's financial statements or risk profile, and (b) the College's compliance with applicable laws and regulations.		MAY										✓
	INSURANCE												
47.	Review College insurance coverage and obtain assurance from management regarding its adequacy and appropriateness.					SEP							
48.	Review Directors' liability coverage and obtain assurance from management regarding its adequacy and appropriateness.					SEP							



#	AUDIT AND FINANCE COMMITTEE CALENDAR	APR	MAY	JUN	JUL- AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	AS REQUIRED
	OTHER DUTIES												
49.	Provide orientation to new Committee members.					SEP							✓
50.	Review the President's expense summaries.		MAY					NOV					
51.	Review status of College Board budget		MAY			SEP				JAN			✓
52.	Provide the Board written reports on Committee activities (Chair).		MAY	JUN		SEP		NOV		JAN		MAR	
53.	Review the Committee's Terms of Reference; recommend any revisions for Board approval.					SEP							
54.	Undertake other activities as requested by the Board Chair.												<b>✓</b>
55.	Conduct a self-evaluation of this Committee and report results to the Board			JUN									



Section C4

### **SECTION C4**

Terms of Reference for the Human Resources Committee (HRC)

#### A. PURPOSE

The purpose of the Human Resources Committee ("HRC"; the "Committee") is to assist the Board in fulfilling its obligations relating to human resources oversight, including but not limited to, the President's annual performance planning and evaluation, succession planning and significant human resources policies.

#### **B. COMPOSITION**

- a) The Committee shall be composed of not less than three Directors and not more than five Directors, including the Committee Chair. The Board, on the recommendation of the Board Executive and Governance Committee, appoints the Committee Chair and Committee members.
- b) The College Board Chair and the College President and CEO shall serve as ex-officio, non-voting members. The Committee may engage independent consultants as required to assist with its duties.
- c) The College Secretary shall serve as Secretary to the Committee. The Associate Vice President, Human Resources, shall also serve as a non-voting management resource.

## C. ACCOUNTABILITY TO THE BOARD

The Committee is accountable to the Board. Except where the Board by resolution or through the Committee's Terms of Reference has authorised the Committee to act, the Committee has no authority to direct management or to commit Douglas College.

#### D. MEETINGS

The Committee shall meet at least five (5) times each year. The Committee Chair shall report to the Board, at every Board meeting, on the HRC's activities, deliberations, and recommendations.

A majority of the members of the Committee constitutes a quorum.



Section C4

#### **E. DUTIES AND RESPONSIBILITIES**

- a) The Committee shall operate in a manner consistent with the Committee Operating Guidelines that apply to all committees as outlined in Section C1 of the Governance Framework.
- b) Subject to the powers and duties of the Board, the Committee shall be responsible for the specific duties as outlined in these Terms of Reference (and summarised in the Committee Calendar set out in Appendix A).

### c) Executive Appointments

- i. Review and recommend, for Board approval, the President and CEO appointment.
- ii. Review and recommend, for Board approval, the President and CEO employment agreement.
- iii. Review and recommend, for Board approval, the Executive employment agreement template.
- iv. Annually review the job description for the role of President and CEO, and recommend changes to the Board as appropriate.

### d) Compensation Structure

- i. Annually review the College's total compensation philosophy, and recommend any changes to the Board.
- ii. Review the Terms and Conditions of Employment for Exempt Employees, and recommend any changes to the Board.
- iii. Annually review the compensation framework for Exempt Employees and recommend any changes to the Board.
- iv. Annually review the President's total compensation and recommend any changes to the Board.

### e) Succession Planning and Development

- i. Annually review the College's Executive development and succession plans.
- ii. Review major changes in the management organisational structure as proposed by the President.
- iii. Review and recommend the President and CEO succession plan for Board approval.
- iv. Together with the Board Chair, lead the development of the President's annual performance plan, for recommendation to the Board.
- v. Together with the Board Chair, lead the President's annual performance evaluation review for submission to the Board.
- vi. Periodically review the President and CEO performance evaluation process and recommend changes for Board approval as appropriate.
- vii. Annually review Executive team and key role performance with the President.

### f) Risk Management

- i. Review and monitor the College's risk profile in respect of those risks relevant to the Committee's mandate.
- ii. Review and monitor the College's health and safety performance.
- iii. Review semi-annual reports on activity associated with the Sexual Violence and Misconduct Prevention and Response policy.



Section C4

#### g) Human Resources

- i. Oversee the development and execution of the HR strategy.
- ii. Review proposed strategy for collective bargaining with the College's unions.
- iii. Review and recommend, for Board approval, tentative collective agreements with the College's unions.
- iv. Review all significant HR policies.
- v. Review reports regarding HR-related issues and incidents reportable under College policies.
- vi. Review employment related legal issues and provide advice and direction as appropriate.

#### h) Other

- i. Annually review the Committee's Terms of Reference and recommend changes to the BEGC for Board approval.
- ii. Undertake other activities as required by the Board Chair.
- iii. Conduct a self-evaluation of the Committee and report results to the Board.

#### F. COMMITTEE CALENDAR

HU	MAN RESOURCES COMMITTEE (HRC) CALENDAR	JAN	FEB	MAR	MAY	JUN	JUL, AU	SEP	NOV	DEC	AS NEEDED
EXI	ECUTIVE APPOINTMENTS AND AGREEMENTS										
1.	Review and recommend for Board approval the President and CEO appointment.										<b>√</b>
2.	Review and recommend for Board approval the President and CEO employment agreement.										<b>√</b>
3.	Review and recommend for Board approval the Executive Employment Agreement template.										✓
4.	Annually review the President and CEO job description; recommend changes as appropriate for Board approval.							SEP			
СО	MPENSATION STRUCTURE	JAN		MAR	MAY	JUN	J-A	SEP	NOV		As Needed
5.	Annually review the College's total compensation philosophy and recommend changes as appropriate for Board approval.								NOV		
6.	Review the Excluded Working Conditions annually; recommend changes as appropriate for Board approval.				MAY						
7.	Annually review the compensation framework for excluded employees and recommend changes as appropriate for Board approval.			MAR							
8.	Annually review the President's total compensation and recommend any changes to the Board.								NOV		
SU	CCESSION PLANNING AND DEVELOPMENT	JAN		MAR	MAY	JUN	J-A	SEP	NOV		As Needed
9.	Annually review the College's Executive development and succession plans.					JUN					
10.	Review major changes in the management organizational structure as proposed by the President.					JUN					



HUMAN RESOURCES COMMITTEE (HRC) CALENDAR	JAN	FEB	MAR	MAY	JUN	JUL, AU	SEP	NOV	DEC	AS NEEDED
<ol> <li>Review and recommend the President and CEO succession plan for Board approval.</li> </ol>					JUN					
12. Together with the Board Chair, lead the development of the President's annual performance plan, for recommendation to the Board.								NOV		
13. Together with the Board Chair, lead the President's annual performance evaluation review for submission to the Board.					JUN		SEP			
14. Periodically review the President and CEO performance evaluation process; recommend changes as appropriate for Board approval.										<b>√</b>
15. Annually review Executive team and key role performance with the President.				MAY						
RISK MANAGEMENT	JAN		MAR	MAY	JUN	J-A	SEP	NOV		As Needed
16. Review and monitor the College's risk profile in respect of those risks relevant to the Committee's mandate.				MAY				NOV		
17. Review and monitor the College's health and safety performance.			MAR		JUN			NOV		
18. Review semi-annual reports on activity associated with the Sexual Violence and Misconduct Prevention and Response policy.	JAN			MAY						
HUMAN RESOURCES	JAN		MAR	MAY	JUN	J-A	SEP	NOV		As Needed
19. Oversee the development and execution of HR strategy.	JAN		MAR	MAY	JUN		SEP	NOV		<b>√</b>
20. Review proposed strategy for collective bargaining with the College's unions.										<b>√</b>
20. Review and recommend for Board approval tentative collective agreements with the College's unions.										<b>√</b>
21. Review all significant HR policies.										<b>√</b>
22. Review reports regarding HR-related issues and incidents reportable under College policies.	JAN									
23. Review employment-related legal issues; provide advice and direction as appropriate.										<b>√</b>
OTHER	JAN		MAR	MAY	JUN	J-A	SEP	NOV		As Needed
25. Annually review the Committee's Terms of Reference and recommend changes to BEGC as appropriate for Board approval.							SEP			
26. Undertake other activities as requested by the Board Chair.										<b>√</b>
27. Conduct a self-evaluation of the Committee and report results to the Board.					JUN					



Section C5

### **SECTION C5**

Terms of Reference for the Technology Strategy Committee (TSC)

#### A. PURPOSE

The purpose of the Technology Strategy Committee (the "Committee") is to assist the Board in overseeing the College's strategic direction and investment in technology, and ensuring that related policies, projects and investment criteria align with the College's broader strategic goals and priorities.

The Committee shall be responsible for monitoring the state of technology capabilities within the College and identifying the associated risks and opportunities that could have a significant impact on the operations of the College. The Committee shall further assist the Board in providing effective oversight of the College's technology systems, projects, security, and performance.

### B. COMPOSITION AND RESOURCES

The Committee shall be composed of not less than three and not more than five Directors, including the Committee Chair. The Board, on the recommendation of the Board Executive and Governance Committee, appoints the Committee Chair and Committee members.

The College Board Chair and the College President and CEO, shall serve as ex-officio, non-voting members. The Committee may engage independent consultants as required to assist with its duties.

The College Secretary shall serve as secretary to the Committee. The Chief Information Officer (CIO), the Vice President, Administrative Services & CFO and the Vice President Academic and Provost shall also serve as non-voting management resources.

#### C. ACCOUNTABILITY TO THE BOARD

The Committee is accountable to the Board. Except where the Board by resolution or through the Committee's Terms of Reference has authorized the Committee to act, the Committee has no authority to direct management or to commit Douglas College.

#### D. MEETINGS

The Committee shall meet at least four times a year. The Committee Chair shall report to the Board, at every Board meeting, on the Committee's activities, deliberations, and recommendations.

A majority of the members of the Committee constitutes a quorum.



Section C5

#### E. DUTIES AND RESPONSIBILITIES

Subject to the powers and duties of the Board, the Committee shall be responsible for the specific duties outlined in this Terms of Reference, and summarized in the Committee Calendar.

### 1. Technology Strategy

- a) Oversee the development of an institutional Technology Strategic Plan ("Plan") to help support achievement of the College's long term vision and strategic goals; ensure the Plan aligns with the College's overall strategic and financial priorities; recommend approval by the Board
- b) Regularly review the College's technology strategy and approach (including digital strategy), and recommend changes to the Plan as appropriate
- c) Monitor emerging technology trends, issues, risks and opportunities that could significantly impact the College and/or the post-secondary environment in which the College operates; ensure emerging issues have been appropriately considered in the Plan
- d) Specifically consider the following issues as part of the oversight of the College's technology strategy:
  - i. Competitive and/or disruptive innovation risk
  - ii. Stakeholder engagement and satisfaction including educational and other tools for improving student experience and outcomes
  - iii. Organizational effectiveness/efficiency opportunities, such as cloud computing, business process/workflow automation, data analytics, and other tools to enhance information for decision making
  - iv. Cybersecurity and data privacy protection
  - v. Impact of digital/technology strategy on evolving workplace requirements including space, infrastructure, staffing levels, and workforce capabilities
- e) Oversee execution of the Plan; review timely reports from management regarding progress against strategic technology priorities. Provide advice and direction as appropriate

### 2. Technology Priorities and Initiatives

- a) Review the College's technology investment framework, including investment criteria and prioritization methodology; provide recommendations to the board as appropriate
- b) Review and assess significant technology proposals (charters) against the required investment criteria; ensure proposed initiatives:
  - i. Align with the College's strategic priorities
  - ii. Provide an appropriate return on investment
  - iii. Adequately identify and address related risks
- Recommend TSC-endorsed initiatives to the Audit & Finance Committee for inclusion in the College's annual budget; for projects > \$100K, recommend approval by the Board separately from the annual budget process
- d) Monitor implementation of significant technology projects and initiatives; receive reports from management regarding progress, issues, and costs



Section C5

### 3. Performance Monitoring & Assessment

- a) Regularly monitor IT performance; review relevant IT performance metrics and benchmark to other organizations as appropriate
- b) Receive and review reports regarding significant technology related issues and/or incidents; provide advice and recommendations as required
- c) Assess the College's technology capabilities and resources, including the effectiveness and efficiencies of existing IT systems
- d) Review the annual operating and capital technology budgets; ensure the budget appropriately reflects the College's technology needs.

### 4. Technology Risk Management

- a) Review the College's systems and processes to identify, monitor, and manage material technology related risks; ensure the College has appropriate:
  - i. Governance processes for effective oversight and escalation of issues
  - ii. Expertise for identifying, assessing, and managing risk
  - iii. Leadership and accountability for achieving outcomes
- b) Review risk management reports and provide relevant feedback/guidance as required; assess the risk profile in light of the College's risk appetite and tolerances; assess the effectiveness of risk mitigation strategies and activities
- c) Review and assess the adequacy of the College's:
  - i. Cybersecurity and data privacy protection
  - ii. Business continuity and disaster recovery planning
  - iii. Technology project implementation capabilities
- d) Consider engaging external consultants to periodically assess technology related risks and validate risk management effectiveness
- e) Ensure the Board is kept apprised of critical technology risk management issues in a timely manner; provide oversight for technology related board education sessions

#### 5. Other

- a) Conduct an annual review of all significant technology related policies
- b) Provide input on CIO performance and succession planning
- c) Undertake other activities as requested by the Board or Board Chair



Section C5

# F. COMMITTEE CALENDAR

	TECHNOLOGY STRATEGY COMMITTEE CALENDAR	JAN	MAY	JUN	JUL- AUG	NOV	AS NEEDED
	TECHNOLOGY STRATEGY						
1.	Oversee development of the Technology Strategic Plan, which shall align with and support the College's strategic and financial priorities.						✓
2.	Oversee execution of institutional Technology Strategic Plan. Review and monitor timely reports from management as below; provide advice and direction as appropriate (see also #10).			JUN		NOV	✓
	a) Alignment with Douglas College Strategic Plan						
	b) Progress of strategic IT priorities, including progress, issues and costs						
	c) Relevant IT performance metrics						
	d) Significant IT issues						
3.	Annually review the College's technology strategy and approach, including impact on the College's performance, growth, and stakeholder satisfaction.		MAY				<b>✓</b>
4.	Monitor emerging technology trends that could significantly impact the College's operations and the post-secondary environment in which the College operates.					NOV	<b>√</b>
	TECHNOLOGY PRIORITIES AND INITIATIVES						
5.	Review technology investment framework, including investment criteria and prioritisation methodology; provide recommendations to Board as appropriate			JUN			✓
6.	Review and assess significant technology proposals (charters) against the required investment criteria; ensure proposed initiatives:	JAN					✓
	a) Alignment with the College's strategic priorities						
	b) Provide an appropriate return on investment						
	c) Adequately identify and address related risks						
7.	Recommend TSC-endorsed initiatives to Audit and Finance Committee for inclusion in the College's annual budget; for projects > \$100K, recommend approval by the Board separately from the annual budget process	JAN					<b>✓</b>



	TECHNOLOGY STRATEGY COMMITTEE CALENDAR	JAN	MAY	JUN	JUL- AUG	NOV	AS NEEDED
8.	Monitor implementation of significant technology projects and initiatives; review management reports on progress, issues, costs.	JAN		JUN		NOV	✓
	PERFORMANCE MONITORING AND ASSESSMENT						
9.	Regularly monitor IT performance; review relevant IT performance metrics, and benchmark to other organizations as appropriate.			JUN		NOV	<b>√</b>
10.	Review reports regarding significant technology related issues and/or incidents; provide advice and recommendations as required.						✓
11.	Assess the College's technology capabilities and resources, including the effectiveness and efficiencies of existing IT systems.			JUN			✓
12.	Review the annual technology operating and capital budgets; ensure the budget appropriately reflects the College's technology needs.	JAN				NOV	
	TECHNOLOGY RISK MANAGEMENT AND REPORTING						
13.	Review the College's systems and processes to identify, monitor and manage material technology related risks; ensure the College has appropriate:					NOV	<b>√</b>
	a) Governance processes for effective oversight, escalation of issues						
	b) Expertise for identifying, assessing, and managing risk						
	c) Leadership and accountability for achieving outcomes						
14.	Receive and review reports regarding significant technology-related issues, incidents; provide advice and recommendations.						✓
15.	Review risk management reporting and provide relevant feedback / guidance as required.		MAY			NOV	✓
	a) Assess risk profile in light of the College's risk appetite, tolerance						
	b) Assess effectiveness of risk mitigation strategies, activities						
16.	Review and assess the adequacy of the College's:					NOV	$\checkmark$
	a) Cybersecurity and data privacy protection						
	b) Business continuity and disaster recovery planning						
	c) Technology project implementation capabilities						
	d) Quality assurance processes and tests						
17.	Apprise the Board of critical technology risk management issues in a timely manner.					NOV	✓
18.	Provide oversight for technology related Board education sessions.						✓



	TECHNOLOGY STRATEGY COMMITTEE CALENDAR	JAN	MAY	JUN	JUL- AUG	NOV	AS NEEDED
	TECHNOLOGY POLICIES AND REPORTING						
19.	Conduct annual review of all significant technology-related policies.	JAN					
	OTHER						
20.	Provide orientation to new Committee members.					NOV	✓
21.	Review the Committee's Terms of Reference; recommend any revisions to the BEGC and Board for approval.					NOV	✓
22.	Provide input on CIO performance and succession planning						✓
23.	Provide the Board written reports on Committee activities (Chair).	JAN	MAY	JUN		NOV	✓
24.	Undertake other activities as requested by the Board Chair.						✓



Section C6

### **SECTION C6**

Terms of Reference for the Campus Planning Committee (CPC)

#### A. PURPOSE

The Campus Planning Committee (CPC) shall consider strategic risks and opportunities as it assists the Board in fulfilling its responsibility for the oversight of long term campus development, including:

- a) developing, designing and executing a campus master plan for the College
- b) facilities development
- c) land development
- d) assessing and evaluating all real estate assets owned by the College
- e) assessing College space utilization
- f) maintenance of facilities involving major capital expenses
- g) major capital projects
- h) real property leases
- i) long term infrastructure replacement and renewal
- j) environmental sustainability

#### B. COMPOSITION

The Campus Planning Committee (CPC) shall be composed of not less than three and not more than five Directors, including the Committee Chair. The Board, on the recommendation of the Board Executive and Governance Committee, appoints the Committee Chair and Committee members.

The College Board Chair and the College President and CEO, shall serve as ex-officio, non-voting members. The Committee may engage independent consultants as required to assist with its duties.

The College Secretary, or the College Secretary's nominee, shall serve as Secretary to the Committee. The Director, Facilities and Ancillary Services and the Vice President Administrative Services & Chief Financial Officer shall also serve as non-voting management resources.

### C. ACCOUNTABILITY TO THE BOARD

The Committee is accountable to the Board. Except where the Board by resolution or through the Committee's Terms of Reference has authorised the Committee to act, the Committee has no authority to direct management or to commit Douglas College.

### D. MEETINGS

The Committee shall meet at least four times a year. The Committee Chair shall report to the Board, at every Board meeting, on the Committee's activities, deliberations, and recommendations.

A majority of the members of the Committee constitutes a quorum.



Section C6

#### E. DUTIES AND RESPONSIBILITIES

Subject to the powers and duties of the Board, and with consideration of the strategic risks and opportunities associated with facilities development and capital projects, the Committee shall be responsible for addressing the issues and tasks described below. Subject to approval by the Board Chair, the Committee may engage independent consultants as required to assist with its duties.

- a) Review management's plans to acquire, dispose of, or develop land and/or college campus facilities
- b) Review the planning processes, opportunity and risk assessments and building design, and recommend for approval to the Board, where appropriate, the construction of major facilities capital projects
- c) Review and advise on identification of funding sources for major capital projects
- d) Review leases requiring Board approval, and make recommendations to the Board
- e) Review major facilities project and expansion progress reports, and report to the Board
- f) Review facilities related capital project proposals in conjunction with the annual budget development cycle; refer CPC-endorsed proposals to the Audit and Finance Committee
- g) Ensure that the Audit and Finance Committee (AFC) is aware of any capital projects beyond those identified in the approved budget, in order that the AFC may develop its recommendations to the Board regarding approval of such matters
- h) Review the long term facilities maintenance plan, including deferred, regular and new maintenance issues

Review and provide recommendations on the College's proposed Five-Year Capital Plan.

#### F. COMMITTEE CALENDAR

#	CAMPUS PLANNING COMMITTEE (CPC) CALENDAR	JAN	MAY	JUN	NOV	AS NEEDED
CAMPUS PLANNING						
1.	Review Campus Planning Guide status report				NOV	✓
2.	Review the Campus Planning Guide				NOV	✓
3.	Review Campus Master Plan once every two years, beginning 2019				NOV	✓
CA	CAPITAL PROJECTS					
4.	Review proposals for capital projects valued at \$100,000 or more, and review status reports on those projects	JAN	MAY	JUN	NOV	<b>√</b>
5.	Review annual facility-related capital budget proposals; monitor expenditures relative to budget; review and make recommendations on proposals that emerge outside the budget cycle. Recommend CPC-endorsed proposals to Audit and Finance Committee.	JAN			NOV	<b>√</b>



#	CAMPUS PLANNING COMMITTEE (CPC) CALENDAR	JAN	MAY	JUN	NOV	AS NEEDED
6.	Review capital project proposals valued at \$100,000 or more and presented by management <i>independent of the annual budget development cycle</i> ; and refer CPC-endorsed proposals to Audit and Finance Committee					<b>✓</b>
7.	Review facilities project and expansion progress reports; provide recommendations to the Board					✓
8.	Review planning processes, opportunity and risk assessments and building design associated with proposed construction of major facilities capital projects; provide recommendations to the Board					<b>√</b>
9.	Assist in identifying all sources of funding for major capital projects					✓
ST	ATUTORY REPORTING: FIVE-YEAR CAPITAL PLAN					
10.	Review draft updates to Five-Year Capital Plan; provide recommendations for Board consideration prior to submission (typically June) to government			JUN		✓
CA	MPUS UTILISATION; SPACE ANALYSIS					
11.	Review analysis of space utilisation distribution and future needs					✓
LE	ASES					
12.	Conduct annual review of significant new <i>and</i> renewable leases requiring Board approval; provide recommendations to the Board				NOV	<b>✓</b>
RIS	SK MANAGEMENT AND REPORTING					
13.	Review systems and processes to identify, monitor, and manage material risks, as below; recommend any changes for Board approval			JUN	NOV	<b>✓</b>
	a) Governance and accountability					
	b) Systems and processes for identification of risks					
	c) Skills, accountabilities					
	d) Leadership and management; ensure appropriate assignments of accountability to management sponsors					
MA	INTENANCE					
14.	Review the long term maintenance plan, including regular, deferred, and new maintenance issues				NOV	<b>✓</b>
СО	MMITTEE MEMBERSHIP, TERMS OF REFERENCE					
15.	Provide the Board written reports on Committee activities (Chair)	JAN	MAY	JUN	NOV	<b>✓</b>
16.	Provide orientation to new Committee members				NOV	✓
17.	On an annual basis, review the Committee's Terms of Reference and recommend changes for BEGC review and Board approval			JUN	NOV	<b>√</b>



#	CAMPUS PLANNING COMMITTEE (CPC) CALENDAR	JAN	MAY	JUN	NOV	AS NEEDED
18.	Conduct annual assessment of Committee performance			JUN		✓
ОТ	OTHER					
19.	Undertake other activities as requested by the Board Chair					✓
20.	Review status reports on Committee-related audits					✓
21.	Review Annual Sustainability report from Management				NOV	✓



Section C7

### **SECTION C7**

### Terms of Reference for Ad Hoc Committees or Task Forces

An Ad Hoc Committee or Task Force is a committee of the Board of Directors (the "Board"), established for a specific period of time to undertake a specific task, and then disbanded.

The Board Chair may appoint Ad Hoc Committees or Task Forces between board meetings, but their appointments and terms of reference shall be subject to approval of the Board at the next Board meeting.

An Ad Hoc Committee or Task Force must get an extension approved to go beyond the time limit specified in its terms of reference. Committee Operating Guidelines (Tab C1) apply to Ad Hoc Committees or Task Forces established by the Board or Board Chair.

This structure will be reviewed regularly as the Board considers which, if any, of its responsibilities will best be fulfilled through more detailed review of matters by an Ad Hoc Committee or Task Force.

Each Ad Hoc Committee or Task Force must have terms of reference with the following sections:

- a. Purpose
- b. Composition
- c. Duties and Responsibilities
- d. Accountability
- e. Completion Date



Section D1

### SECTION D1

### **Board, Board Chair and Committee Evaluation**

As part of its dedication to excellence in its governance practices, the Board is committed to Board evaluation, the purpose of which is to provide Directors with an opportunity each year to examine how the Board, the Board Chair and the Board's Committees are performing, and to identify opportunities for improvement.

#### **Process**

Each year, the Board Executive and Governance Committee (BEGC) will recommend to the Board the specific evaluation process to be undertaken. The evaluation process will be appropriate to the stage of development of the Board.

The BEGC may engage an outside advisor to assist in the design and implementation of the Board evaluation process, subject to the approval of the Board Chair.

#### **Board Evaluation Goals**

Assess the overall performance of the Board and measure the contributions made by the Board to Douglas College in keeping with expectations;

Evaluate the mechanisms in place for the Board to operate effectively and make decisions in the best interests of the College; and

Enhance and maintain best corporate governance practices.

### **Board Chair Evaluation**

The objective of the Board Chair evaluation process is to improve the overall performance of the Board by providing feedback to the Board Chair.

### **Committee Evaluation**

The objective of the Committee evaluation process is to improve the functioning of the Committee and thus contribute to improving the overall performance of the Board.



Section D1

#### Feedback—Board Evaluation

The Chair and BEGC shall review results and develop recommendations based on those results of the Board Evaluation in a timely manner following the performance assessment process.

The Chair shall report the results to the Board along with any recommendations.

The Board shall discuss the results and recommendations and determine what, if any, actions shall be taken.

The Board shall set objectives for itself for the upcoming year.

### Feedback - Board Chair Evaluation

Subsequent to the Chair's report to the Board on its self-evaluation the Board will have an in-camera discussion of the results of the Board Chair evaluation. The results of this discussion will be summarized and incorporated with the results of the Board Chair evaluation.

A Vice Chair, or designate agreed by the Board and Board Chair, will meet with the Board Chair to review and discuss the results of the evaluation process.



Section D2

### SECTION D2

## **Strategic Planning Process**

#### Introduction

Planning is a critical component of good management and good governance. While the Board has the responsibility for ultimate plan approval, management has the responsibility to develop the plan and work collaboratively with the Board in areas of critical strategic importance.

### **Roles and Responsibilities**

The Board is ultimately responsible for setting the strategic directions of the College and approving the Strategic Plan.

Management, led by the President, is responsible for the development and execution of the strategic plan and annual operating and capital budgets.

The Board's role is to ensure there is an appropriate planning process in place, to review, question, offer advice, validate and ultimately endorse the College's plans, and monitor and hold management accountable for their implementation.

At various stages of development of the strategic plan, the Board is briefed on the status of the planning process and may be asked to review draft elements of the plan.

The President has the responsibility to ensure that all employees are appropriately aware of the strategic plan and understand how the functions they perform fit within the strategic direction of the College. This will typically include a published document that incorporates the College's Core Purpose, Vision Statement, and an overview of the key themes and elements of the strategic plan.

### **The Planning Framework**

Douglas College plans for long-term success and sustainability. The strategic plan covers a five-year time frame. However, the strategic plan is a dynamic document that is reviewed and updated annually by the Board, and updated as required, to address new opportunities and challenges for Douglas College.

The planning cycle for the 5-year Strategic Plan consists of several key contact points between management and the Board and will be organized and scheduled to accommodate the Board's annual calendar.

### i. Board Strategic Advance Meeting

Prior to management developing the strategic plan, they meet with the Board to ensure there is alignment with the Board regarding strategic vision and direction. Key elements of this process are a series of aspirational statements to define the desired future state and an environmental scan



Section D2

identifying management's current view of the College's external threats and opportunities as well as internal strengths and weaknesses. In light of this information, management and the Board participate in a fulsome discussion regarding the key components of management's strategic view and potential changes required to reach alignment between Board and management.

### ii. Draft Strategic Plan Meeting

Management prepares a "draft" strategic plan taking into account the desired future state, the situational analysis, and the Board's suggestions. The draft plan is sent to members of the Board in advance of the Board meeting. The Board and management work together to review the draft Plan at the meeting.

### iii. Strategic Plan Approval

As a result of feedback from the Draft Strategic Plan Meeting, management revises the plan and sends to the Board the final strategic plan in advance of the Strategic Plan Approval Meeting. Once approved, management incorporates appropriate components of the plan into the annual operating and capital budgets and communicates the plan to the college community.

### **Performance Reporting Measures**

Once the Strategic Plan is approved, management produces a set of key performance indicators to track performance. Management reports to the Board on an ongoing basis (at least semi-annually) on the performance of the College, whether it is achieving its targets as identified and any actions planned for areas that are not meeting expectations.



Section D3

### **SECTION D3**

### **Board Composition and Succession Planning**

#### Introduction

Effective Boards are composed of Board members having the right combination of personal attributes and relevant skills and experience.

The Minister is responsible for appointing Directors to the Board of Douglas College. However, the Board Chair, with the support of the Board, plays a role in ensuring orderly succession of Board members by advising the Minister on the types of skills and experience required on the Board, identifying potential candidates to fill pending vacancies and providing feedback on incumbent Directors prior to expiry of their appointments, and along with a recommendation on their re-appointment.

### **Key Considerations in Board Composition**

The optimal Board composition for Douglas College involves a consideration of the following four broad categories.

#### Personal Characteristics

All Directors should be committed to Douglas College's core purpose, vision, and values and possess the following personal characteristics:

- a. integrity and accountability;
- b. demonstrated high ethical standards and integrity in personal and professional dealings, and who are willing to act on, and remain accountable for, Board decisions;
- c. informed judgment;
- d. ability to provide wise, thoughtful counsel on a broad range of governance issues;
- e. mature confidence;
- f. preference for Board and team performance over individual performance;
- g. respect for others;
- h. high performance standards;
- i. a history of achievements that reflect high standards for themselves and others;
- j. ability to commit the time required; and
- k. no real or perceived conflicts.

### Specific Skills and Experience

Board members, as a group, should possess a combination of skills, experience, and social and cultural awareness relevant to Douglas College's strategic goals and the Board's oversight responsibilities. The specific skills and experience sought may change from time to time in keeping with changes to Douglas College's internal and external opportunities or challenges Board Leadership. The BEGC, on an annual basis, will review the skills and experiences necessary, the outcomes of which are reflected in the skills matrix.



Section D3

In order for the Board to be effective, it is important that the Board include a selection of Directors who have the necessary skills, experience and desire to fill key leadership positions on the Board including Board Chair and Committee Chairs.

#### **Diversity**

Within the context of the required Board skills, consideration is given to bringing together a diverse group of Directors with the goal of creating robust Board dynamics, fulsome Board discussions and ensuring different perspectives are brought to issues. Diversity in this context includes diversity of backgrounds, perspectives and problem solving approaches, which reflects the diversity of BC.

#### **Process**

The Board Chair, the Board Executive and Governance Committee, and Directors all play key roles in identifying the needs of the Board and potential candidates to fill those needs. Throughout the process, the Board Chair plays a leadership role in liaising with the Minister on behalf of the Board.

#### Identifying Required Skills and Experience

In order to identify the desired skills and experience and based on an assessment of current and future needs, the Board Executive and Governance Committee develops and analyzes a Board Competencies Matrix to determine:

- a. the optimal attributes desired for the Board as a whole;
- b. the skills, background and experience of continuing Directors; and
- c. the "priority needs" (i.e., those attributes that should be added and/or strengthened on the Board) to be filled in the appointment of new Directors.

With the Board Chair, the Board Executive and Governance Committee leads a process to identify specific skills and experience desired in new Directors to fill upcoming vacancies.

Appendix A sets out a form of Competency Matrix to be used as a guide by the Board Executive and Governance Committee in reviewing the needs of the Board and the priority needs in new Director appointments. The completed Competency Matrix is used as a guide in identifying potential Director candidates.

#### **Identifying Candidates**

All Directors are encouraged to identify candidates who meet the desired needs as identified through the above process. The Board Executive and Governance Committee also searches pro-actively to identify suitable candidates.

In relation to filling vacant appointments, the Board Chair liaises with the Minister and the appropriate office within Government concerning the needs of the Board and potential Candidates.



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### **Directors Eligible for Reappointment**

In relation to any current Director that is eligible for reappointment, the Board Chair provides the Minister with an assessment of the Director's performance during the preceding term, based on the Chair's personal assessment and any feedback provided through a Director evaluation process (if applicable), along with a recommendation on their reappointment.

### **Notification of New Appointments**

At least six (6) months prior to the expiry of a Director's term, the Board, through the Board Chair:

- a. provides notice to the Minister (and/or appropriate office within Government) that the term of the Director is about to expire and request an appointment;
- b. provides to the Minister (and/or appropriate office within Government) a written request for a new appointment to full such vacancy;
- c. provides the Minister (and/or appropriate office within Government) with the Board's analysis of the needs to be filled in a new Director appointment; and
- d. provides the Minister (and/or appropriate office within Government) with the names and biographical information of any individuals recommended by the Board to fill the vacancy.

Throughout the Director recruitment and appointment process, the Board Chair is available for consultation with the Minister with respect to the background, experience and skills required on the Board.



Section D4

### SECTION D4

**President and CEO Performance Planning and Review Process** 

#### Introduction

The performance evaluation of the President and CEO is one of the most important responsibilities of the Board. The evaluation process provides a formal opportunity for the Board and President to have a constructive discussion regarding the performance of Douglas College and the President's leadership of the College over the course of the academic year.

The Human Resources Committee provides a leadership role in carrying out the evaluation process although the Board as a whole is involved in approving the President's performance goals and conducting the evaluation.

### **Purpose**

The purpose of the performance planning and review process is to:

- Ensure the President's annual performance goals are aligned with the College's Strategic Plan and that performance expectations are clearly understood by the President and the Board
- b. Support the President's growth and professional development
- c. Determine eligibility for merit-based salary increases
- d. Strengthen Board and President relations

#### **Process**

The Human Resources Committee, together with the Board Chair, leads the development and implementation of the President's performance planning and review process.

In September of each year, the President will prepare the performance plan (metrics and priority goals) for review by the Human Resources Committee. The Committee will review and recommend to the Board for its approval.

In July of each year, the President will provide to the Board Chair a self-evaluation of performance against the performance plan. During the summer months, the Board Chair and Chair of HRC will obtain input from Board members as to the President's performance. The information will be consolidated and summarised and presented to the Board each September.

Following discussion with the Board, the Board Chair and Chair of HRC will meet with the President to provide the final report and discuss overall performance. As a result of the performance review, there may be some specific items that will need to be included in the next performance plan.



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In addition to the annual performance review, at least every other year, a developmental process will be undertaken. The purpose of this process is to identify opportunities for personal development for the President, based on Board review of a range of competencies associated with effective leadership. A report will be presented to the Board on the results of the review. Following discussion with the Board, the Board Chair and Chair of HRC will meet with the President to review the final report.



Section D5

### **SECTION D5**

### **Board Orientation and Professional Development**

#### Introduction

The Board Executive and Governance Committee, with the assistance of management, ensures that there is an orientation process for new Directors.

#### Goals

The goals of the orientation process are to:

Ensure that each new Director fully understands Douglas College's formal governance structure, the role of the Board, its supporting Committees, and the expectations in respect of individual performance as set out in the Director Position Description.

Help each new Director build an understanding of Douglas College, its operations and working environment including:

- a. its strategic goals and initiatives;
- b. summary details of its principal assets, liabilities, significant commitments;
- c. its structure;
- d. summary of major stakeholders and relationships;
- e. its major risks and risk management strategy;
- f. key performance indicators;
- g. any operational or financial constraints imposed by legislation or otherwise;
- h. the Code of Conduct, including conflict of interest and confidentiality policies;

Build a link with the individuals who make up Douglas College, including:

- a. opportunities to meet and get to know fellow Directors;
- b. opportunities to meet and get to know senior members of the management team;
- c. visits to campuses to interact with employees and students; and

Build an understanding of Douglas College's main relationships, including those with students, faculty and other stakeholders.

### **Written Material**

The orientation will include a comprehensive set of written briefing materials including:

- a. The Board Governance Framework, including directors' and officers' insurance coverage
- b. The most recent strategic plan and annual operating and capital budgets
- c. Minutes from the previous year's Board meetings
- d. Minutes from the previous year's Committee meetings for any Committee that the Director will be joining.
- e. A schedule of dates for upcoming Board meetings and Committee meetings.



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### **Process for New Directors**

Each new Director is expected to participate in an initial orientation session prior to their attendance at Board meetings.

The Board Executive and Governance Committee will ensure that arrangements are made for the orientation session for a new Director. The session will be scheduled as soon as possible after his/her appointment takes effect.

An experienced Director will be asked to function as a mentor for the new Director.

### **Professional Development**

The Board is committed to ongoing professional development for Directors.

The Board will identify professional development opportunities for Directors to be provided throughout the year.

If a Director wishes to take advantage of a professional development opportunity not previously identified by the Board, and seeks reimbursement from the Board for expenses related to the opportunity, the Director must obtain the prior approval from the Board Chair.



Section D6

### **SECTION D6**

### **Board Operating Guidelines**

#### Introduction

The Terms of Reference for the Board of Directors (Section B3) define the role of the Board at Douglas College. The Board of Directors' Operating Guidelines outlines how the Board of Directors will operate to carry out its duties of stewardship and accountability.

### **Best Interests of Douglas College**

The Board of Directors (the "Board") is responsible, under law, to manage or oversee the management of the affairs and business of Douglas College. The Board oversees the conduct of business of Douglas College and provides strategic guidance to management, which is responsible for the day-to-day conduct of business.

#### **Terms of Reference**

Terms of Reference for the Board (Section B3), its Committees (Section C2-C6), the Board Chair (B4), and the President and Chief Executive Officer (the "President") (B5) are reviewed annually by the Board Executive and Governance Committee (BEGC), as part of an annual review of the Douglas College Governance Framework.

Each Committee shall review annually its own Terms of Reference and shall forward the results of the review to BEGC and for recommending any changes to the Board for approval.

### **Board Independence**

The Board supports the concept that the Board Chair should be an OIC appointment and not an employee or student of the College. This structure allows the Board to function independently when necessary. The Board Chair's role is to manage and provide leadership to the Board as described in Section B4.

The Board will allow time for a meeting of only the directors at the end of each Board meeting. This provides an opportunity for directors to raise any issues independently of management and scheduling this session on a regular basis ensures that such meetings are a matter of course for an independent Board and do not indicate any kind of crisis or emergency.



Section D6

#### The Board and Board Chair Succession

The Board Chair's role is to manage and provide leadership to the Board as described in Section B4.

The Board Chair is elected from among the directors on a bi-annual basis.

The Board plans for Chair succession by ensuring potential Chair candidates develop experience through the participation and leadership of committees and officer positions.

The process for reviewing and evaluating the performance of the Board, Board Chair, and Committees is outlined in Section D1.

#### **Election of Officers of the Board**

The Chair and Vice Chair(s) are elected from among the directors as outlined in Section D7.

#### **Board Committees**

The function of committees is to help the Board with a task that belongs to the Board. It is a mechanism that permits deeper examination of issues in key areas of board responsibility. The role of committees is to support, not supplant, Board responsibility.

The Board has developed a set of guidelines (Section C1 of the Governance Framework) for Board committees that apply to all committees established by the Board.

The Terms of Reference for each committee are set out separately (see Sections C2-C6).

The current Committees of the Board are:

- a. Board Executive and Governance Committee
- b. Finance, Audit and Investment Committee
- c. Human Resources Committee
- d. Technology Committee
- e. Campus Planning Committee

#### **Committee Chairs and Committee Members**

Committee Chairs and members of committees are appointed by the Board.

The Board Chair, through the Board Executive and Governance Committee (BEGC), is responsible for annually proposing the leadership and membership of each committee.

In preparing recommendations to the Board, the Board Chair will consult with the President and BEGC, and take into account the preferences, skills and experience of each director.



Section D6

### **Ad Hoc Committees/Task Forces**

Ad Hoc Committees or Task Forces are Board committees but differ from other committees in that each is established for a specific period of time to undertake a specific task, and is then disbanded.

Each Ad Hoc Committee/Task Force operates according to a Board approved mandate outlining its duties and responsibilities.

General operating guidelines for Ad Hoc Committees/Task Forces can be found in Section C7 of the Governance Framework.

### **Board Meetings and Agenda**

The Board meets a minimum of four (4) times per year or more frequently as necessary to transact the business of the Board. Each Board meeting will have an open session for the public.

The Board may also meet at the call of the Board Chair.

Board meetings may have a closed session to the public for matters such as:

- a. matters relating to the collective bargaining process or changes to the employment status of College personnel;
- b. accident claims and other matters where Board liability may arise;
- c. legal opinions respecting the liability or interest of the Board;
- d. the purchase of real property including the designation of new sites, consideration of appraisal reports, consideration of amounts claimed by owners, and determination of Board offers;
- e. the lease, sale or exchange of real property prior to finalization thereof;
- f. matters pertaining to the safety, security or protection of College property;
- g. such other matters where the Board decides that the public interest so requires, or which in the opinion of the Board are of a confidential or sensitive nature.

Board meeting agenda, with all supporting documents, will be available prior to meetings. Agenda materials for the open session will be provided to the Douglas College Faculty Association (DCFA), B.C. Government Employees' Union (BCGEU), and the Douglas Students' Union (DSU) prior to the meeting.

#### **Voting Procedures:**

- a. A majority vote is required to pass a motion; a majority is defined as more than half of the votes cast by Board members entitled and present to vote at a properly called meeting with a quorum present; a quorum is defined as more than half of the voting members of the Board; abstentions are not counted
- b. The Chair has the same voting rights as other Board members; the Chair protects his/ her impartial position by exercising voting rights only when his/her vote would affect the outcome, in which case the Chair can either vote and thereby change the result or the Chair can abstain; a final result in the form of a tie rejects a motion; in a vote by ballot, mail or email, the Chair votes with everyone else.



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- c. A member can raise doubts about the results of a vote at any time prior to moving to the next order of business on the agenda, at which time the Chair's declaration with respect to the vote will stand as the decision of the Board.
- d. At the discretion of the Chair, one of the following voting methods will be chosen to conduct the vote:
  - By general consent;
  - By show of hands;
  - By rising vote;
  - By ballot;
  - For meetings by electronic means: by alphabetical order;
  - For meetings by mail or email: In special circumstances that require voting by mail or email the principles applied to a ballot vote will apply.
- e. Anything other than "For" or "Against" will not be counted.

Board members may attend via teleconference if they are unable to attend in-person.



Section D7

### **SECTION D7**

#### **Election of Chair and Vice Chair of the Board**

The Board shall elect one Chair and up to two Vice Chairs. Elections are typically scheduled every second year, in odd-numbered years during the June Closed Session meeting of the College Board.

Prior to the elections, the BEGC shall review the Board structure and determine the appropriate number of Vice Chairs based on the College's needs. The Board shall approve the number of Vice Chairs upon the recommendation of the BEGC.

All OIC members whose terms of office are such that they have a minimum of one year remaining in their term on the date of assumption of office (July 1) shall be eligible for election to the roles of Chair and Vice Chair(s).

The term of office shall be two years, commencing on the first day of July following an election and concluding on June 30 of the subsequent odd-numbered year.

Should a College Board Officer be unable to complete his or her term, the member shall advise the BEGC in writing, in which case the Board may conduct a by-election to replace said member for the balance of his or her term. Protocols for by-elections shall be consistent with those for regular elections.

All appointed and elected Board members are eligible to vote in Board Officer elections. Ex-officio members are ineligible to vote.



Section D8

#### **SECTION D8**

**Risk Management** 

#### Introduction

Douglas College is committed to embedding risk management into the culture and operations of the College through broad organizational awareness and shared responsibility for risk management. This section articulates the College's approach to risk management and defines governance and accountability for the Enterprise Risk Management (ERM) Framework at the College. This approach is designed to support the College in making risk-informed decisions such that the cost of managing risk is balanced against anticipated benefits; to leverage opportunities, and to anticipate, identify, and respond to changing social, environmental, and legislative conditions.

Risk management is the responsibility of everyone: Douglas College officers, employees, students, and users and extends to all activities of the College, including academic, research, administration, and support activities.

#### **Process**

The College will manage risk to protect the College's community, reputation, operations and assets, and promote its overall strategic success.

The College will implement and maintain an integrated approach to risk management, guided by the ISO31000:2009 Risk Management – Principles and Guidelines model, as adopted by the Provincial Government.

The management of risk will occur at all levels of the College through regular risk identification, analysis, mitigation, and monitoring.

All College employees will carry out risk management activities in accordance with the ERM Framework and within their scope of authority for day- to- day management and reporting of Risks within their area of responsibility.

The College will establish a governance structure that facilitates the application of the ERM Framework, which includes the development of a Risk Register and other data related to the College's ongoing ERM activities.

The College's Risk Appetite will be reviewed on an annual basis and communicated to the College community to encourage decision- making that supports the achievement of the College's strategic, operational, and financial objectives.



Section D8

The College will establish Risk Tolerance levels to guide operating units in the application of Risk Appetite within their sphere of responsibility.

The reporting of key risks, as identified on the Risk Register, will be presented to the Board on a regular basis, including Board Committee accountabilities and related action plans.

The College will have a mechanism in place to assess the effectiveness of mitigation strategies.

#### **Definitions**

Enterprise Risk Management - A continuous, proactive and dynamic process designed to identify, communicate and manage potential risks that might otherwise inhibit the College from achieving its strategic priorities.

*Inherent Risk* - The risk to Douglas College in the absence of any actions or controls management might take, to alter either the risk's probability of occurrence, or consequence.

Residual Risk - The remaining risk after management has taken action to alter the risk's probability of occurrence, or consequence.

*Risk* – An incident or occurrence, from sources internal or external to Douglas College, which could affect the implementation of strategy or achievement of strategic priorities.

*Risk Appetite* – The broad-based amount of Risk Douglas College is willing to accept, pursue, or retain in pursuit of its vision or strategy.

*Risk Register* – Official recording of identified risks facing the College, assessed by consequence and likelihood; includes existing controls and mitigation strategies.

*Risk Tolerance* – The degree of flexibility or acceptable level of variation relative to the achievement of specific objectives.



Section D9

### **SECTION D9**

### **Management Succession Planning**

#### Introduction

The development and execution of the management succession and development plans involves the Board, the Human Resources Committee and the President and CEO.

The management succession planning process is designed to assure the Board that, when necessary, Douglas College's key management positions can be filled by competent people. The process is designed to ensure there are a range of options available to the Board and a broad, diverse base of skills within the organization from which Douglas College can choose its future leaders.

The Board considers succession planning to be an ongoing process providing longevity for Douglas College through the continual development, encouragement and assessment of leadership talent at all levels of the organization.

#### **Duties and responsibilities**

The duties and responsibilities in the succession planning process are shared among the Board, the Human Resources Committee and the President and CEO.

#### **Board**

- a. Approves the succession plan for the President and CEO;
- b. In the case of other senior managers, ensures plans are in place for management succession and development;
- c. Ensures that criteria and processes for recognition, promotion, development and appointment of senior management are consistent with the future leadership requirements of Douglas College;
- d. Ensures it receives appropriate briefings and acquires sufficient knowledge on potential successors to make an informed decision on future appointments; and
- e. Ensures the succession plan includes a process that would respond to an unplanned situation which required an immediate replacement of the incumbent President and CEO.

#### **Human Resources Committee**

- a. Reviews the President and CEO's management succession plan;
- b. Receives semi-annual updates as well as an annual report on the plan;
- c. Reviews and discusses with the President and CEO, the processes and outcomes associated with the recognition, promotion, appointment and development of the senior management team;
- d. Ensures the succession plan includes a process that would appropriately respond to an unplanned situation which required an immediate temporary replacement of the incumbent President and CEO.



Section D9

#### **President and CEO**

- a. Takes the lead in establishing the internal processes for identifying and developing Douglas College's leaders and keeping the Board informed and involved;
- b. Works with the Board, the Human Resources Committee and management to design Douglas College's leadership development processes;
- c. Evaluates the leading candidates for promotion;
- d. Provides semi-annual updates to the Human Resources Committee and the Board on the mechanisms that build leadership talent and succession capability in Douglas College, including leadership competency frameworks, management development training and job changes; as well an assessment of the most likely successors for the senior leadership positions in Douglas College;
- e. Ensures Douglas College has appropriate criteria and processes in place to hire, promote, transfer, and retain;
  - Ensures there is a clear understanding of the management succession and development plan by all management; and
  - Reviews the plan each year with the Human Resources Committee and the Board.

#### **Process**

The processes for management succession and development that require approval or special briefing are determined by the Board on the recommendation of the Human Resources Committee.



Section D10

### **SECTION D10**

**Director Compensation and Expenses** 

### **Compensation**

Board members who are not College employees are provided \$2,000 per annum in honoraria, with the Board Chair provided a total of \$2,500 in honoraria each year.

### **Expenses**

Board members are entitled to reimbursement of all reasonable expenses incurred on behalf of the College.

Board members incurring transportation, accommodation, meal and out-of-pocket expenses in the course of their duties as members of the board will be reimbursed in accordance with Provincial Government guidelines.

All expenses other than travel associated with Board, Board committee meetings and College events must be pre-approved by the Board Chair or the Chair's designate.



Section D11

### **SECTION D11**

**Code of Conduct and Ethics** 

### **Introduction and Application**

Douglas College is committed to the highest standards of ethics and integrity. This Code of Conduct and Ethics ("Code of Conduct") provides general guidelines intended to support ethical behaviour and decision making at Douglas College consistent with the Crown Agencies and Board Resourcing Office's "Standards of Ethical Conduct for Directors of Public Sector Organizations." The Code of Conduct applies to all Board members of Douglas College.

#### **Compliance with Law and Ethical Standards**

Douglas College's Board members shall comply with all applicable provisions of laws and regulations. No one at Douglas College shall commit or condone an illegal act or instruct another Board member to do so. All Board members are expected to follow the spirit as well as the letter of the law. All Board members will conduct themselves in such a way as to continuously protect Douglas College's reputation and in particular will conduct all business on behalf of Douglas College fairly and honestly.

#### Harassment

Everyone at Douglas College has the right to a workplace free from harassment. This includes harassment based on a person's race, colour, ancestry, religion, sex, sexual orientation, age or any other prohibited ground of discrimination. Harassment includes threats or bullying, unwanted or unnecessary physical contact, obscene jokes or other inappropriate, sexually explicit or offensive language, and excessively offensive remarks. It includes inappropriate behaviour, against another person that a reasonable person knows, or ought to know, would cause offence, humiliation, or intimidation. It includes any conduct that results in injury or threat of injury including, but not limited to, acts of aggression, verbal or written threats, or vandalism of personal property. At Douglas College, we consider it the obligation of Board members to report any incidents of harassment they may witness or of which they become aware.

### **Specific Obligations**

Each Board member shall:

Debate and seek out alternative perspectives on all issues coming to the Board to the maximum extent possible. This should occur at all Board and Committee meetings.

Act in the interests of the organization as a whole, setting aside loyalties to other individuals, interest groups or organizations.



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Respect the collective authority of the Board and to recognize that individual Board members may not exercise individual authority over the organization, except as delegated by the Board as a whole.

Refrain from disclosing to any person who is not a member of the Board any sensitive or confidential information concerning the clients, operations or activities of Douglas College, and to protect such confidential information.

Commit to monitor all reporting, including financial and performance, in a manner that is more than just compliance in focus.

Balance the short-term and long-term consequences of his or her decisions.

Exercise independent judgement and appropriate due diligence. It is not sufficient to rely on provided information only (e.g., through forums at the College, community connections).

A Board member who becomes aware of a violation or suspected violation of this code of conduct has an obligation to report the violation or suspected violation to the Board Chair.

Any Board member with a concern about standards of ethical behaviour may seek guidance from the Board Chair or the President.

#### Oath of Office

Each Board member will take an Oath of Office to be sworn or affirmed, signed, and dated before the Board at the commencement of the Board member's first meeting with the Board. The Board Chair will administer the Oath of Office.



Section D12

### **SECTION D12**

#### **Conflict of Interest**

#### **Purpose**

The purpose of this Conflict of Interest Policy is to provide direction for the Board on areas of actual, potential and perceived conflicts of interest, and to provide mechanisms to help identify, prevent and/or manage conflicts of interest that could harm the interests of Douglas College.

#### **Definitions**

A conflict of interest arises when a Board member's other interests may put into question the independence, impartiality and objectiveness that a member is obliged to exercise in the performance of his or her duties. A conflict of interest may be real, potential, deemed or perceived, and it may involve a financial or non-financial interest.

A conflict of interest does not exist where:

- a. The Board member has or may have an interest in common with many other people;
- b. The Board member has or may have an interest that is remote or insignificant.

A conflict of interest due to representation of or relation to a specific constituency may occasionally arise. In general, voting on matters which have an effect on a broad group (i.e., students, staff, faculty) by a member of that group, who is not a director, officer or member of the executive of that group, is not considered to be a conflict of interest. For purposes of clarification, student members are permitted to vote on issues related to tuition and fees.

#### **General Guidelines for Declaring Conflict of Interest**

The following examples of conflict of interest are intended to provide general guidelines for declaring conflict of interest. These examples should not necessarily be considered exhaustive. The definition of conflict described under Definitions should be applied in determining the existence of a conflict.

Conflict could reasonably be considered to exist, however, for the following identified groups in the following situations:

- a. Deliberations and decisions directly affecting a specific instructional program in which
  - Student Board members are enrolled in the program.
  - Faculty or support staff Board members are employed in the program.
  - Board members with related persons are enrolled in or employed in the program.
- b. Deliberations and decisions related to labour negotiations and labour relations
  - For faculty and support staff Board members.



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- For Board members with related persons who hold faculty and/or support staff positions at Douglas College.
- For Board members with related persons who hold positions at other institutions who could be seen to gain benefit from information divulged on these matters.
- c. Deliberations and decisions related to labour disputes regarding faculty and support staff
  - For faculty and support staff Board members who have the responsibility or joint responsibility
    with others, to adjudicate disputes regarding faculty and support staff, represent faculty or support
    staff or their interests in disputes or are involved in any deliberations, decision-making, or
    implementation of any such decisions by or on behalf of faculty or support staff associations.
- d. Deliberations and decisions related to any matter in which Douglas College's interests may not be aligned with those of the faculty or staff association for Board members who hold executive positions with faculty and staff associations.

#### Responsibilities

It is the responsibility of a Board member to identify a conflict of interest to the Chair of the Board in writing, or verbally at a Board meeting if the conflict of interest arises without notice.

A Board member who has a conflict of interest in relation to an issue must declare this prior to Board discussion or other consideration of that issue wherever possible.

When a Board member has disclosed a conflict of interest under a or b above, the Chair of the Board must notify all other Board members of the disclosure prior to the next Board meeting, or if that is not practicable, prior to Board consideration of the matter in which the conflict of interest has been identified.

If the Chair of the Board or any other Board member believes another Board member to have a conflict of interest, the Chair of the Board or other Board member must identify the conflict of interest to the rest of the Board.

Where there is disagreement among members about the existence of a conflict of interest, the Board shall hold a vote to resolve the matter. With the Board member believed to be in conflict refraining from voting, the Board shall determine by majority vote whether a conflict of interest, as outlined in the Definitions, exists. If a member is declared by majority vote to be in a conflict of interest, the member is deemed to be in a conflict of interest.

Following a disclosure of conflict of interest by a Board member, or a finding of conflict of interest as above, the Board member must absent himself/herself from the proceedings during any consideration of the matter in which the conflict of interest exists. "Consideration" includes discussion, debate and voting.



Section E1

### **SECTION E1**

# **List of Board Approved Organizational Policies**

- 1. Douglas College Investment Policy
- 2. Levels of Spending Authority
- 3. Protected Disclosure (Whistleblower) Policy
- 4. Sexual Violence and Misconduct Prevention and Response Policy
- 5. Respectful and Inclusive Environment



Section E2

## **SECTION E2**

**Investment Policy** 

The current <u>Douglas College Investment Policy</u> can be found on the <u>Administration Policies</u> page on the Douglas College website.



Section E3

### **SECTION E3**

**Levels of Spending Authority** 

The Signing Authorities for Procurement Activities Policy, including Spending and Commitment Guidelines, will be posted when approved.



Section E4

### **SECTION E4**

**Protected Disclosure (Whistleblower) Policy** 

The current <u>Protected Disclosure (Whistleblower) Policy</u> can be found on the <u>Administration Policies</u> page on the Douglas College website.



Section E5

### **SECTION E5**

**Sexual Violence and Misconduct Prevention and Response Policy** 

The current <u>Sexual Violence and Misconduct Prevention and Response Policy</u> can be found on the <u>Administration Policies</u> page on the Douglas College website.



Section E6

## **SECTION E6**

**Respectful and Inclusive Environment** 

The current <u>Respectful and Inclusive Environment Policy</u> can be found on the <u>Administration Policies</u> page on the Douglas College website.



Section F1

## **SECTION F1**

**College and Institute Act** 

The <u>College and Institute Act</u> can be found on the Government of British Columbia website.