

The Final Countdown

Question & Answer



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Today's agenda

- Recurring questions from previous webinars
- Open question and answer

Logins & Passwords – what's what?

- [myAccount](#) is for:
 - Your contact information
 - Course Registration
 - Course planning by myPath
 - Pay tuition fees
 - Verification of enrollment letter (generic letter)
- [College Network Access \(CNA\)](#) allows access to:
 - College computers
 - Wi-fi
 - Blackboard
 - U-pass (Compass Card)

[Login Information for Students](#)



I haven't registered for my classes yet... What do I do???

- RELAX! We've probably already done it for you.
- Log in to your [myAccount](#) to check your schedule
 - myAccount → Registration → Course Schedule
- If you are not registered in any classes, please contact us!
- You will be able to plan and register for your own classes starting in the Summer 2020 semester
 - Registration period for Summer 2020 starts on March 10th
 - You need to learn how to use the online registration system

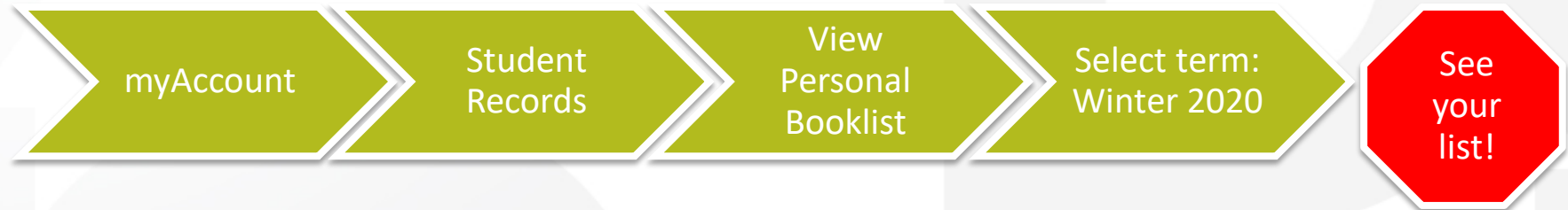


I have an international hold on my account. What does that mean?

- All first-semester international students have a hold on their account to ensure that you secure the classes registered for you.
- Consider the [refund policy](#).
- It's for your benefit!

How will I know what textbooks to buy?

You can find a list of textbooks in your myAccount.



- Consider the following:
 - Cost – could be expensive \$\$\$
 - Used textbooks
 - Wait until after 1st classes to purchase your textbooks



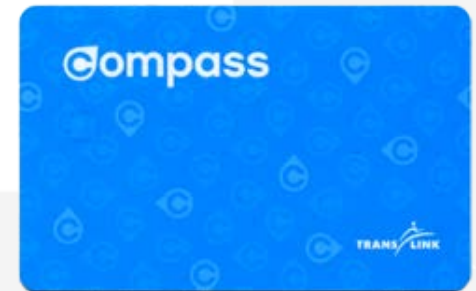
Do I need medical insurance?

- Before leaving your home country:
 - Purchase travel insurance for your first 3 months in Canada
- If you didn't purchase travel insurance:
 - Purchase private medical insurance, such as Pacific Blue Cross, Sun Life, Manulife etc
 - Can be purchased online at [guard.me](https://www.guard.me) using an access code: 5060
- BC MSP (Medical Services Plan):
 - [Apply](#) as soon as you arrive in British Columbia (online or paper app)
 - COMPULSORY for all residents of British Columbia
 - \$75.00/month
 - [MSP Covers basic medical costs only](#)
- Extended health insurance (DSU Health and Dental Plan):
 - One year coverage is charged in your account along with your Fall tuition fees
 - Covers the part that is not covered by MSP (i.e. dental, prescription drugs, eye care)
 - You need to opt-in if you would like to have the coverage for January to August
 - For more information, click [HERE](#)



How do I get my U-Pass?

- [Purchase a Compass Card](#) from an authorized retailer
- Link your U-Pass info to your Compass Card
 - It takes 24 hours to activate
 - You must update your U-Pass every month
 - How? Find out [here!](#)
- You **must** have a Douglas College Student ID to travel on public transit with your U-Pass
- More questions? Check out the following links:
 - [U-Pass BC on Compass Card](#)
 - [U-Pass FAQ](#)





When is Orientation?

January 3rd, 2020 9:00 am – 4:00 pm

- More details can be found [here](#)

Not signed up yet?

Follow this link to register: <http://bit.ly/isowinter2020>

What should I expect on my orientation day?

- Big welcome, Student ID, Services Fair, Lunch...
- Meet other students!

What should I bring?

- Your passport, study permit, and letter of acceptance

I'm going to miss orientation! What can I do?



- Orientation is not mandatory, *BUT*...you need learn about Douglas College on your own...
- **Attend a New Student Success workshop 😊**
 - All Academic programs:
 - Friday, January 10, 3:30 pm – 5:00 pm, NW campus N2201
 - Friday, January 10, 3:30 pm – 5:00 pm, NW campus S1650/1670
 - ELLA:
 - Friday, January 10, 3:30 pm – 5:00 pm, NW campus N2203
 - All programs (if you missed January 10th session):
 - Monday, January 13, 10:00 am – 11:30 am, NW campus N2201
 - Download the Douglas Students App
 - Attend various [Douglas International Workshops](#)



Can I work in Canada?

- Maybe???
- You are NOT allow to work until you start studying
- Keep in mind that you are coming to STUDY.
- You need to meet all the eligibility requirements to work
- Work eligibility for ON-campus and OFF-campus are different – it is YOUR responsibility to understand and follow the regulations

Relevant websites:

Douglas College: [Working](#)

Immigration, Refugees Citizenship Canada: [On-campus Work](#)

Immigration, Refugees Citizenship Canada: [Off-campus work](#)

Questions?

dci@douglascollege.ca

(Please include your full name and student ID)



DOUGLAS COLLEGE

Thank you

douglascollege.ca

